



HAGER GAMAL ABD EL HAMED

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19-05-1996

SUMMARY

Motivated and development-oriented professional with a Bachelor's degree in Economics and hands-on experience in sales, tele-sales, customer service, HR, and marketing. Skilled in coordinating recruitment processes, supporting sales operations, and managing customer relationships. Adept at problem-solving, communication, and meeting organizational goals while maintaining a high level of professionalism.

WORK EXPERIENCE

- Sales Account Manager – Sequence Egy (Recruitment & Digital Marketing Services)
- Sales Support Specialist – Brand Connection
- Back Office – Attijariwafa Bank
- Banking Advisor – Attijariwafa Bank (Commercial International Bank)
- Customer Services (1 year) – AIBANK / Raya
- Financial Consulting – Al-Hikma Company
- HR Department – Al-Maaly Company for Recruitment Abroad
- P.R. Department – Banker Lounge Academy with Dr. Emad Kattara
- Sales Coordinator – KNOZ
- Sales Experience: 3 years
- Tele Sales Experience: 2 years

EDUCATION

Bachelor's Degree in Economics

- Faculty of Economics and Political Science
- October Higher Institute, City of Culture and Sciences – 2021

SKILLS

- Sales
- Tele Sales
- Customer Service
- Human Resources
- Marketing
- Public Relations (P.R.)
- Sales Coordination
- ICDL
- Languages
- Arabic: Fluent
- English: Good

COURSES & TRAINING

- Soft Skills – Egyptian United Academy
- Human Resources – Bankers Lounge
- Marketing – Bankers Lounge
- Banking Financial Inclusion – Bankers Lounge
- Basics of Stock Exchange and Banking – Cairo University
- HR Diploma – Golden Talent