

Everyone's Smart University

Project (Spring 2021)

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Section	Date	Course Code
Master	Thursday 18 / 03 / 2021.	(PMG511)

PROJECT LEADERSHIP

Instructions:

- ☐ اخر موعد للتسليم هو يوم الخميس 20-05-2021 في تمام الساعة ٩ مساءً.
- ☐ الإجابة متاحة باللغة الإنجليزية أو اللغة العربية مع مراعاة أن تكون المصطلحات العلمية باللغة الانجليزية.
- ☐ يتم تسليم المشروع في صيغة ملف pdf مع الالتزام بنموذج الجامعة ولن تقبل أي مستندات أخرى.
- ☐ يجب مراعاة أقسام البحث الرئيسية (مقدمة Introduction، دراسات علمية سابقة Literature Review، طريقة البحث Methodology، النتائج والمناقشة Results and Discussion، وأخيراً المراجع References. وان كان هناك ملحقات Appendices يتم إضافتها)
- ☐ يجب الالتزام بـ Theme موحّد كما يلي:
 - حجم الخط 12.
 - نوع الخط Arial.
 - لون الخط أسود.
 - المسافة بين الأسطر 1.5 line spacing.
 - عدد صفحات البحث (لا تقل عن ثلاث صفحات ولا تزيد عن ستة صفحات).

Instructor's Name: **Dr. Sara Adel**

THE IMPACT OF LEADERSHIP SKILLS ON PROJECT SUCCESS IN **YOUR ORGANIZATION**: A CASE OF YOUR OWN.

Different leadership styles are the key factor in the success of any project. Project Leaders are responsible and accountable for the success/failure of the project. There are numerous responsibilities that are assigned to a Project Leader during the leadership journey.

YOUR MISSION:

Your research/project must provide an overview of information and knowledge in a corporate environment with an underlying theme of **defining leadership styles within applying the hard and soft skills** for that style needed by the leader to ensure successful project delivery in your organization. (You are required to demonstrate your understanding of the relevant body of works to real-life business research).

Choose one only of the following project leadership skills using the tools that we learned during the project leadership course; starting from identifying and assess the case till executing the project.

- Prioritization (Using tools for Estimation – Scheduling – Tracking – prioritizing stakeholders).
- Team management (Using Team structures – Team development stages – Team needs).
- Embracing Accountability (Using RASCI)
- Conflict resolution (Using the Thomas-Kilmann conflict mode instrument).
- Motivation (Using one theory of motivation – Types of motivators).
- Communication in the project.
- Influencing (Using different sources of LEADER POWER).

What you have to do:

Your project task requires the preparation of a full project proposal that should contain the following components:

- **Introduction:** A detailed statement of the problem, research aim, and objectives that you would like to investigate and discuss. **(2 points)**

- **Literature Review and Conceptual framework:** An analysis of the literature relevant to the research topic that will give you the conceptual basis for conducting your research from the previous studies. **(2 points)**
- **Methodology:** Based on the conceptual framework, research aim(s), and objectives, you need to provide a detailed description of the data collection tools, data sources. **(2 points)**
- **Results and Discussion:** Description about the main findings of a research, outline your thoughts to defend your research and to emphasize the significance of it. **(4 points)**
- **References:** Lists all the resources you've used in your project, and your refereed journal articles as well. **(2 points)**
- **Appendices (If it is available in your study):** Any supplementary material you need to add. (Optional)

[Write the names of the chapters/sections of your research/ project and briefly discuss what you will write in those chapters/sections] .

Best of luck...

Dr. Sara Adel

تأثير مهارات القيادة على نجاح المشروع في مؤسستك: حالة عملية خاصة بالطالب.

أساليب القيادة المختلفة هي العامل الرئيسي في نجاح أي مشروع. قادة المشروع مسؤولون عن نجاح / فشل المشروع. وهناك العديد من المسؤوليات الموكلة لقائد المشروع خلال رحلة القيادة.

مهمتك:

يجب أن يوفر بحثك لمحة عامة عن المعلومات والمعرفة في بيئة المؤسسة الخاصة بك وهي موضع الدراسة مع تحديد أنماط القيادة في إطار تطبيق المهارات الخاصة بالقائد والمناسبة لهذا النمط الذي يحتاجه القائد لضمان تسليم مشروع ناجح في المؤسسة. (أنت مطالب بإثبات فهمك لما تم دراسته وتطبيقه بالأبحاث الواقعية في مؤسستك).

اختر واحدة فقط من مهارات قيادة المشروع التالية باستخدام الأدوات التي تعلمناها خلال مقرر القيادة في المشاريع.

- Prioritization (Estimation – Scheduling – Tracking – prioritizing stakeholders).
- Team management (Team structures – Team development stages – Team needs).
- Embracing Accountability (RASCI)
- Conflict resolution (The Thomas-Kilmann conflict mode instrument).
- Motivation (Using one theory of motivation – Types of motivators).
- Communication in the project.
- Influencing (Using different source of power).

ما عليك القيام به:

تتطلب مهمة مشروعك إعداد مقترح مشروع كامل يجب أن يحتوي على المكونات التالية:

- **مقدمة:** بيان تفصيلي للمشكلة محل الدراسة، تحديد هدف البحث والأهداف التي ترغب في التحقيق فيها ومناقشتها من خلاله.
- **دراسات علمية سابقة:** تحليل الأدبيات والدراسات السابقة ذات الصلة بموضوع البحث والتي ستساعدك في مجال الدراسة لإجراء هذا البحث.
- **المنهجية وطريقة البحث:** بناءً على أهداف البحث، تحتاج إلى تقديم وصف تفصيلي لأساليب وأدوات جمع البيانات ومصادر البيانات والأساليب / الأدوات التي ستستخدمها.
- **النتائج ووصف المناقشة حول النتائج الرئيسية للبحث:** شرح مفصل للمشكلة محل الدراسة.
- **المراجع:** تسرد جميع المصادر التي استخدمتها في مشروعك، ومنها مقالات المجلات المحكمة أو المواقع المستخدمة للبحث.
- **الملحقات** (إذا كانت متوفرة في دراستك): أي مواد تكميلية تحتاج إلى إضافتها. (خيارية).

{ اكتب أسماء فصول وأقسام (البحث / المشروع) الخاص بك، وناقش بإيجاز ما ستكتبه في كل قسم }.

كل التوفيق لكم جميعاً.....

Dr. Sara Adel

THE IMPACT OF PACESETTING LEADER IN RESOLVING CONFLICTS

Introduction:

Leadership is all about influencing other people, encouraging and inspiring them to achieve a certain goal or discover their abilities and passions. It is something that needs working on both soft skills as well as the hard skills. A leader is responsible for creating a vision, believe in that vision and let others work together towards that vision. Being a leader doesn't mean having a job title because a leader can be that decision maker in the staff and all trust that person so he inspires and affects other positively.

Leadership has many styles in which each leader goes for a specific style in his organization, however some leaders follow more than one style and we call them transformational leaders as they adapt the style according to the situation that they face at work.

In this report, we are going to talk about the pace setting leadership style, the leader here inform others to (do as I do, now). He is the kind of leader whose concern is only on performance and that works best with teams with great performance. However, this style is tiring and overwhelming to the staff, it is stressful and can't work for a long time as the team will get fed up and run out of energy.

In this report, I am going to discuss the pace setting leadership style and the way they deal with conflicts in their teams in my organization.

I am working in a college where we are a team working together and our leader was following the pace setting leadership styles which is aiming for high performance, high pace and high quality.

The leader was only concerned with the results and constantly sets high standards for our team and expects us to exceed with minimal management.

It was really stressful and tiring for all of us , especially when it comes to conflict resolutions

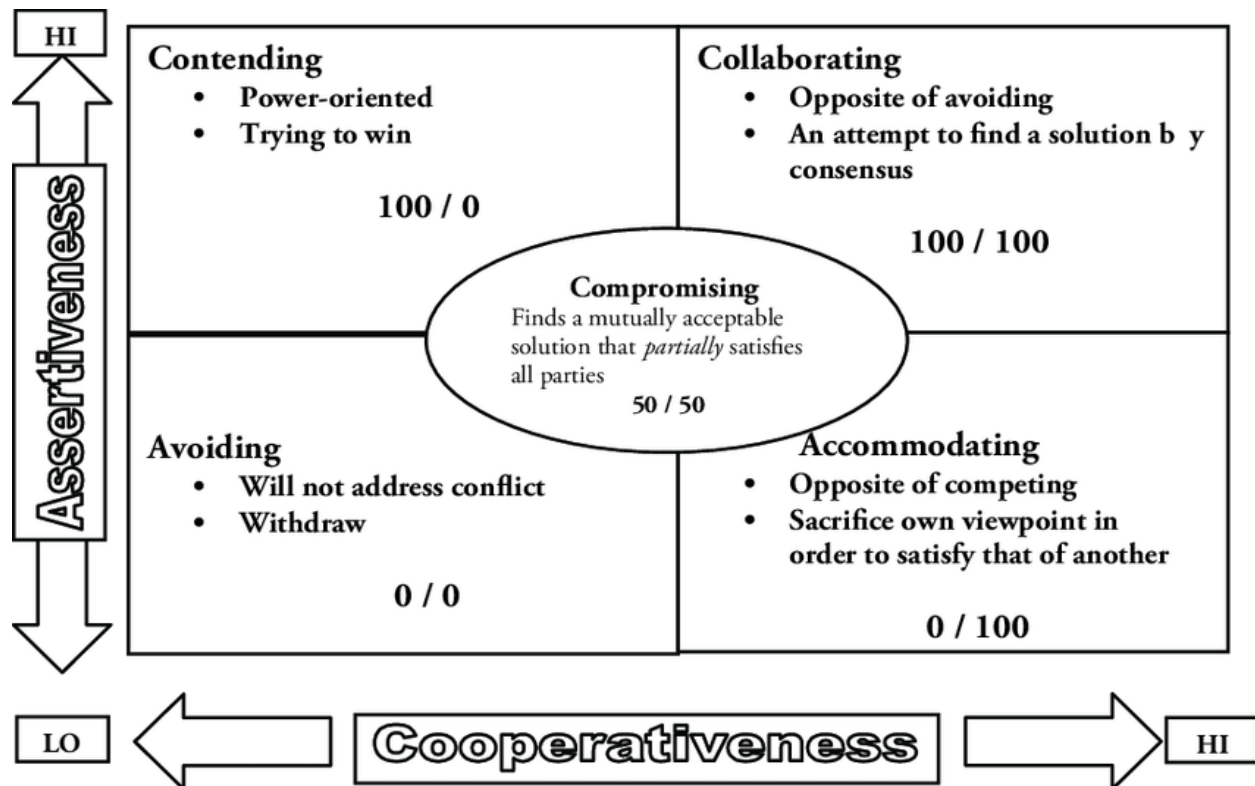
Conflict often arises in the work place as in employees would own different views and of course many ways of reaching their goals.

“Management should encourage resolution to conflicts and recognize that it is not always negative . in fact team members who are actively encouraged by managers to resolve a conflict in a healthy way often gain respect for each other, which in turn strengthens the team and improves project outcomes.”

“Leadership involves defining and communicating an organisations long-term vision and mission while conflict resolution typically deals with the situation at hand. By articulating what you want to accomplish, providing support for talented subordinates overcome obstacles, exploiting opportunities demanding excellence, behaving ethically, you set a good example for your organization”

Literature Review:

It is the role of an effective leader to create the harmony in his team in order to work well together lessening the negative conflicts that may arise, of course conflicts would happen naturally, but still the leader would be the best person who facilitate how we resolve these conflicts in the best outcomes to all and the organization. because if we look deep at conflicts, we can assure that it will decrease the team's motivation and creativity and increases the anger and stress.. “you also recognize that some conflicts is natural and necessary to produce innovation solution to problem encourage meaningful communication between team members and leads to clarification and cooperation using the Thomas-



Kilman's conflict mode instrument developed in the 1970s by conflict resolution experts Kenneth W. Thomas and Ralph H. Kilmann.

Kilman, you can identify the best way to handle conflict in your organization

When it comes to conflict resolution, our leader used the Thomas Kilman conflict resolution approaches like: competing, forcing, avoiding, compromising, collaborating and accommodating: the result is win-win, lose-lose or win-lose.

As a pacesetter leader, she didn't give much time to solve the conflicts,

But she always had a good self control , she used the give and take attitude when she was listening to us, she respected each of our boundaries regardless the

Strategies	Resolutions		
	Win-Win	Lose-Lose	Win-Lose
Avoiding		Both parties ignore the issue	
Competing			Only one party wins
Collaborating	Meet the needs of all involved		
Accommodating			One party meets needs of other at own expense
Compromising		Both parties give up something	

Results and Discussion:

Leaders and conflicts work towards the benefits of the organization at the end of the day, of course every leader has a certain way of dealing with conflicts however, we can't say that this style of leadership would go best with conflict resolution because technically every team prefer to work the way they are used to .

Moreover, Managers who perceived to exhibit more on transformational leadership style adopted integrating and obliging style of conflict management. Those who perceived to exhibit more on transactional style opted for compromising style of conflict management. Whereas, managers perceived to exhibit laissez-faire leadership style adopted avoiding style to manage conflicts with subordinates.

So in my case , my pacesetting leader was very successful in managing the conflicts because mainly it was not given a lot of time and importance, successful leader would put the whole priority on the outputs and goals of the organization and behave accordingly.

References

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