



The Impact of Risk Management on Organizational Performance: A case study
from an energy company (GMT) in the UK

Sarah Aldawsari
2021202412

Graduation Project-1
Faculty of Management- Midocean University

Supervisor
Dr. Mona Elashry
Faculty member- Faculty of Management- Midocean University

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1. Introduction

In today's dynamic business landscape, organizations encounter an array of uncertainties and challenges that can significantly impact their operations, financial stability, and long-term viability. Consequently, the effective management of risks has emerged as a critical determinant of organizational success. As businesses strive to navigate through turbulent environments, understanding the intricate relationship between risk management strategies and organizational performance becomes imperative (Aven, 2013). This research endeavors to delve into this complex interplay, aiming to shed light on how risk management practices influence organizational performance.

Despite the growing recognition of the importance of risk management, there remains a gap in understanding the specific mechanisms through which risk management strategies affect organizational performance. While numerous studies have explored either risk management or organizational performance independently (Hartono et al., 2019; Mahama et al., 2020; Wirahadi & Pasaribu, 2022), few have comprehensively examined their interconnectedness. Therefore, the central research problem addressed in this study is: "What is the nature of the relationship between risk management strategies and organizational performance, and how do various risk management approaches contribute to enhancing or detracting from organizational effectiveness?"

This research holds significant implications for both academia and industry. Firstly, by elucidating the relationship between risk management and organizational performance, this study aims to provide theoretical insights that can enrich the existing literature on strategic management, risk theory, and organizational behavior. Moreover, the findings of this research can offer practical guidance to businesses in formulating and implementing effective risk management strategies, ultimately fostering sustainable competitive advantage and organizational resilience.

Theoretical frameworks abound in academic literature attempting to elucidate the intricate relationship between risk management strategies and organizational performance. These frameworks often draw from disciplines such as strategic management, organizational behavior, and risk theory to propose models and hypotheses regarding how risk management influences organizational outcomes (Daniel, 2022). However, despite the richness of theoretical constructs, empirical validation of these theories remains sparse. Many of these frameworks lack robust empirical support, leaving a gap between theory and practice in understanding the actual impact of risk management on organizational performance.

Empirical research in the field of risk management and organizational performance is characterized by its fragmented nature and limited scope. Existing studies predominantly focus on specific industries or geographical regions, limiting the generalizability of their findings (Woods, 2009). Consequently, there is a dearth of comprehensive empirical investigations that encompass diverse organizational contexts. Such investigations are necessary to provide a nuanced understanding of how different risk management practices manifest in various organizational settings and their subsequent effects on performance. Addressing this empirical gap is crucial for developing evidence-based strategies that can be applied across different industries and regions to enhance organizational performance through effective risk management.

To address these gaps, this study will use a qualitative research approach. Qualitative methods involve exploring and understanding complex phenomena in-depth by gathering rich, detailed data from participants' perspectives. In this study, semi-structured interviews will be conducted with key stakeholders from various organizations to delve deeply into their experiences and perceptions regarding risk management strategies and organizational performance. Additionally, documentary analysis of relevant organizational documents, such as risk management policies and performance reports, will provide supplementary insights. The questionnaire used in this study (see Appendix) will serve as a guide for the interviews, ensuring consistency and comprehensiveness in data collection. Through this qualitative methodology, the study aims to uncover nuanced insights into the relationship between risk management and organizational performance, thereby contributing to filling the theoretical and empirical gaps identified in the literature. For a detailed view of the questionnaire, please refer to the Appendix.

References

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Appendix

Introduction to the Topic:

Dear Participant,

Thank you for agreeing to participate in this research study. The aim of this study is to investigate the relationship between risk management strategies and organizational performance. Your input is invaluable in helping us gain insights into this important area of research. Please read the following information carefully before proceeding to the questionnaire.

Questionnaire Section 1: Risk Management Strategies

Variable 1: Identification of Risks

How does your organization identify potential risks?

Internal risk assessments

External risk assessments (e.g., market analysis, competitor analysis)

Combination of internal and external assessments

Other (please specify)

To what extent do you believe your organization's risk identification process is thorough and comprehensive?

Not at all thorough

Slightly thorough

Moderately thorough

Very thorough

Extremely thorough

Variable 2: Risk Assessment and Analysis

What methods does your organization employ to assess and analyse identified risks?

Qualitative risk assessment techniques (e.g., risk matrices, risk registers)

Quantitative risk assessment techniques (e.g., probabilistic risk modelling, scenario analysis)

Combination of qualitative and quantitative techniques

Other (please specify)

How frequently does your organization conduct risk assessments?

Daily

Weekly

Monthly

Quarterly

Annually

Questionnaire Section 2: Organizational Performance

Variable 3: Financial Performance

How would you rate your organization's financial performance over the past fiscal year?

Very poor

Poor

Average

Good

Very good

To what extent do you believe your organization's financial performance is influenced by its risk management practices?

Not at all influenced

Slightly influenced

Moderately influenced

Very influenced

Extremely influenced

Variable 4: Operational Performance

How would you rate your organization's operational performance in terms of efficiency and productivity?

Very poor

Poor

Average

Good

Very good

In your opinion, how does effective risk management contribute to improving operational performance within your organization?

Enhances resource allocation and utilization

Minimizes disruptions and downtime

Improves decision-making processes

Enhances agility and responsiveness to change

Other (please specify)

Thank you for completing the questionnaire. Your input is greatly appreciated and will contribute to advancing our understanding of the relationship between risk management strategies and organizational performance.

