

Everyone's Smart University

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Introduction

Project communication management is a collection of processes that help make sure the right messages are sent, received, and understood by the right people.

The processes included in this area have changed over the years but, in the current version, there are three primary project communication management procedures, these are:

- Plan communications management
- Manage communications.
- Monitor communications.

The Project managers need to clearly summarize how they will handle communications within their projects. This is done by making a project communication management strategy.

Involving your stakeholders in the establishment of this plan is important. You need to understand their communication preferences and beliefs. If you over-communicate, they may stop paying care. But, if you under-communicate, it can lead to misunderstandings and issues.

Literature Review and Conceptual framework

The complexity of projects can intensify the role of communication and team knowledge due to the increased need for coordination and decision making. And Managing project complexity is a critical factor that affects the success of the project.

The complexity of the projects may intensify the role of communication and team knowledge due to the increased need for coordination and decision making (Marks, Mathieu, & Zaccaro, 2001).

The process of communication is influenced by several environmental factors, including location, initiator, a power relation, group size and composition, physical disposition, purpose, and time (Johansen & Gillard, 2005).

Methodology

As practical teams are becoming more frequently implemented within organizations, research examining the effect of virtual tool use on team performance has correspondingly increased. One primary focus of this literature is the impact of virtuality on team communication. However, findings remained mixed. Specifically, the impact of virtuality on the methods between communication and performance as well as the simultaneous lessening effect of appropriate factors on this relationship remains to be fully examined.

we seek to encourage stakeholders to consider how reliance on technology-mediated communications can bring both promises and perils to team-based work structures.

Results and Discussion

Business process growth is mainly divided into two phases namely modeling and execution. Therefore, flexibility of business process can be considered either at build-time or at runtime.

The result of communication is that it must bring out a response and change behavior.

The most important factor is for the sender to communicate his/her ideas clearly and for the recipient to listen with understanding.

- Clearly and effectively communicates automated and business theories, ideas, feelings, opinions, and conclusions verbally and in writing and listens carefully and for knowledge.
- Underlines words through empathetic body language and tone.

Monitoring is undertaken to inform a group of people about the condition of and trends in resource condition in a particular area. Communicating the results to this audience is obviously an important part of your monitoring effort. Your group may wish to communicate to:

- Influence change.
- Inform people about what they are doing.
- Invite new members and supporters.

There are a range of tools that can be used to communicate effectively to different audiences. Your monitoring plan should describe how you will communicate your results and identify which tools would be most appropriate to get your message across to your target audience.

Efficient communication is a important tool for monitoring programs, particularly where the monitoring program is not controlled by the equivalent people who manage the resource being monitored. Developing a communication plan is part of implementing the monitoring plan i.e., communication is as much part of the project management phase as measuring the resource.

To ensure quality in communication, it may be useful to contemplate the transparency, consistency, tone, appeal, authority, and honesty in the way you have communicated your message.

References

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