

Ask-Me: An Intelligent NLP-Based AI Assistant for Answering Frequently Asked Questions at MidOcean University

1. Project Title

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2. Introduction

Universities receive a large number of repetitive questions from students, applicants, and staff every day. These questions may relate to admission requirements, registration, tuition fees, academic calendars, programs, exams, student services, and technical support. Answering these questions manually can consume a lot of time and effort from university employees, and students may not always receive quick responses.

This project proposes the development of Ask-Me, an AI-powered assistant for MidOcean University. The assistant will use Natural Language Processing (NLP) techniques to understand user questions and provide accurate answers to common university-related inquiries.

The system aims to improve communication between the university and its users by providing instant, accessible, and consistent responses. Ask-Me can be deployed on the university website or student portal and can support students, applicants, and staff.

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