



جامعة الجميع الذكية
EVERYONE'S SMART UNIVERSITY

Everyone's Smart University

Assignment 1 (Spring 2021)

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Section

Master of Project
Management

Date

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Course Code

(PMG510)

Project Risk Management

Instructions:

Instructor's Name: Eng. Mosaab M. Hamed

حتى الآن من المفترض أن تكون أصبحت قادراً على التعرف والتمييز بين أنواع المخاطر المختلفة وكيفية التعامل معها. كما يمكنك الآن رؤية كيف يتم هذا الأمر في الشركات الكبيرة والمرموقة.

في هذا الواجب: قم باختيار واحدة من الشركات التالية:

أرامكو السعودية

البنك الأهلي التجاري

شركة الاتصالات السعودية

قم باختيار واحدة من الشركات الثلاث المذكورة أعلاه ثم ابحث عن أي 4 مخاطر تواجهها هذه الشركة .

لكل خطر من هذه المخاطر قم بالاجابة عن الأسئلة التالية:

1. لماذا اعتبرته خطراً؟
2. ماهو نوع هذا الخطر؟
3. ماهي احتمالية هذا الخطر؟ وفي حالة وقوعه مامدى قوة وتأثير هذا الخطر؟
4. ماهي السياسة أو الاستراتيجية التي تتبعها هذه الشركة للتعامل مع هذا الخطر وإدارته؟

** يمكنك الاجابة باللغة العربية أو الانجليزية على ألا تتجاوز اجابتك صفحتين من النوع A4

** يتم تسليم جميع الاجابات في ملف بصيغة pdf.

** حجم الخط 12.

** نوع الخط Arial.

** المسافة بين الأسطر (line spacing) 1.5

أمنياتي بالتوفيق.

Throughout this course you have learned about the different types of risk and how businesses manage them. Now you will be able to see how it is done in a well-known company.

Your assignment is to choose one of the following companies:

Saudi Aramco

The National Commercial Bank

Saudi Telecom Company

Do some research on any of the aforementioned companies and identify four risks they are facing.

For each risk please answer the following:

1. Why is this a risk?
2. What type of risk is it?
3. What is the likelihood of the risk? How great is the impact?
4. What strategy or policy does the company use to manage the risk?

** Your answers could either be in Arabic or English.

** You should submit your assignment in a pdf formatted file.

** Font size should be 12.

** Font type is Arial.

** Line spacing is 1.5.

All the best.

Project Risk Management

Saudi Telecom Company was chosen as an example for this assignment

First: Employee's behavior

- 1- The reason behind this risk is related the outcome of bad behavior with the customer, which is reflected negatively on the company.
- 2- The risk is considered as compliance risk, since the employee did not follow up the codes of ethics when dealing with the customers.
- 3- The impact of such risk leads to bad reputation of the company and will lead the customer to shift to another service provider.
- 4- The company policy is concentrated on training its employees how to deal with the customers and addition to controlling employees' behaviors.

Second: Lack of skilled people

1. The reason behind this risk is related to insufficient skilled people that they can carry out the company's tasks
2. Lack of skilled personnel is considered as hazards risks that the company face the company's tasks in its market. Such risk may delay or affect company's meeting its customers' needs
3. Hazard risks can cause disruption to normal operations, as well as resulting in increased costs and poor publicity associated with disruptive events How great is the impact. Shortage of skilled people will lead to delay in service delivery to stokers which in its turn reflected on company's reputation.
4. The company should be intolerant of these and should take all appropriate actions to eliminate such hazard by obtaining permission from the concerned parties in the government to attract skilled people from other countries and in the same time to set a plan for training its employees and keeping them up-to-date to cope with the new changes

Third: Meeting the desired goals

- 1-This risk is caused by companies fail in ensuring the desired goals due to absence of information needed
- 2-The risk is considered as a control risk since it is associated since it is associated with Project Management.
- 3- Such risk affects negatively the reputation of the company since the uncertainties of the associated with project benefits in addition it affects the delivery of the project on time, and within the budget and to specification
- 4- The company policy is do its best efforts for the purposed of ensuring that the outcome from its activities falls within the desired range for the purpose of reducing the difference between anticipated outcomes and actual results.

Fourth - Expanding the activity to another country

- 1- The reason behind this risk is related to expanding company's activities to other country, which may expose the company to financial risks.
- 2- Such risk falls in opportunity risk category.
- 3- The impact of such risk may affect the company through financial risks or may improve the company financial position through expanding service to new market.
- 4- The company policy is to focus on new customers who have different needs that differ from the Saudi Market.