



مجموعة جامعة
الجميع الذكية
للتعليم القابضة



Project Planning

Lecture 2

PMG202

Project Initiation

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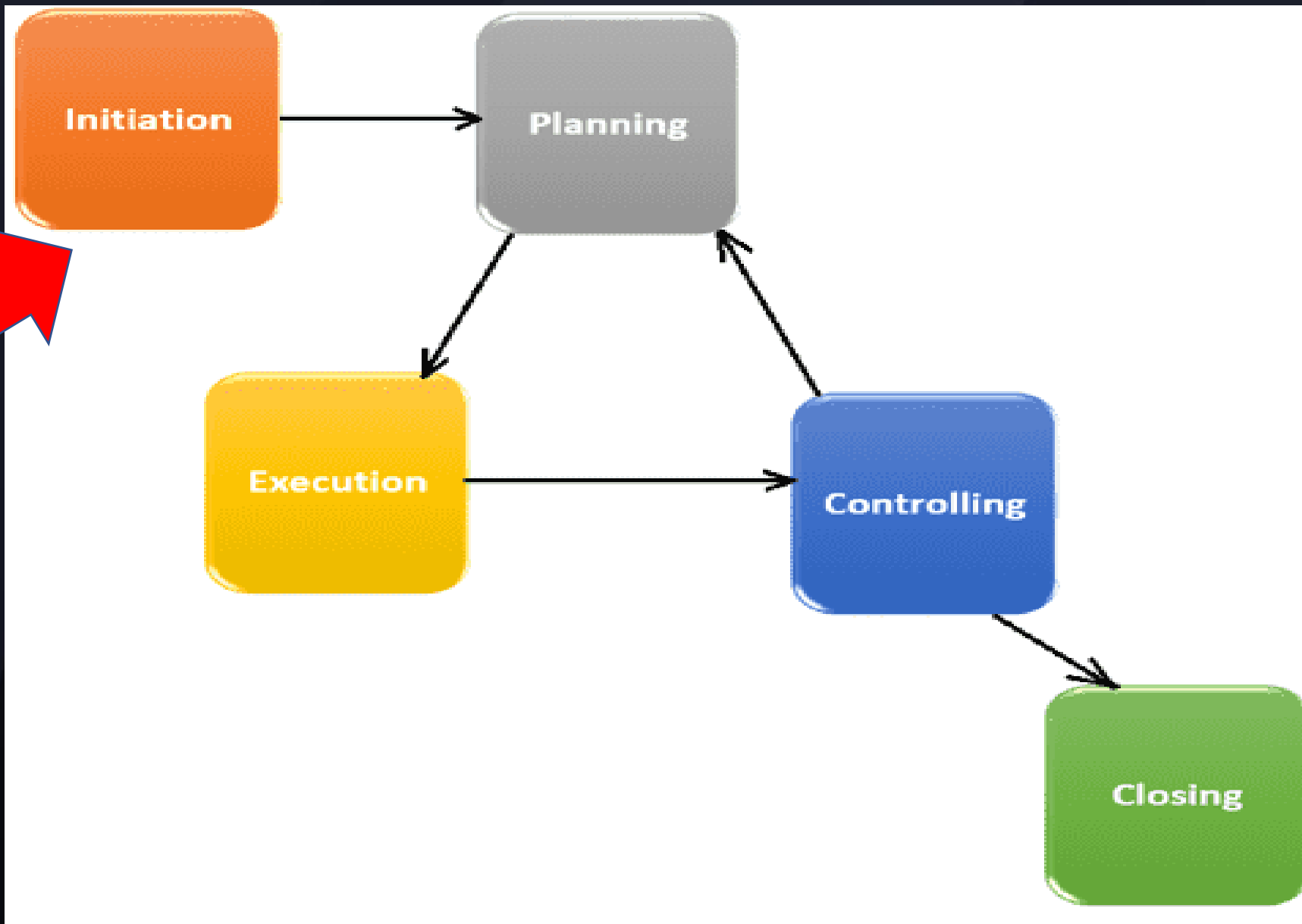
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Learning Outcomes

At the end of this chapter, students should be able to:

- Identify the activities required to initiate a project.
- Write project objectives – SMART.
- Discuss the purpose of the project.
- Design a project proposal.



The project initiation stage

The project initiation stage

The project initiation stage is situated at the very start of the project management life cycle. This is the stage that **precedes the actual start of the project.**

The project initiation stage

The **main goal** of the initiation stage is to **reduce the amount of uncertainty** to an appropriate level to make a final decision whether to approve the project or not. We need to consider two types of risk:

- **Business Risk:** Will the outcome of the project actually create the envisioned value?
- **Project Risk:** Will the project deliver the promised outcome within budget and on time?

The project initiation stage

The project initiation stage consists of:

1. Analysis of the problem/opportunity under consideration
2. Stakeholder analysis
3. Development of a project proposal
4. Definition of the project rules

(1)

Analysis of the problem/opportunity

The project initiation stage

(1) Analysis of the problem/opportunity

The project initiation stage typically starts off with a first informal analysis of the problem/opportunity the project tries to tackle.

It is important to realize that the purpose of a project is to solve a problem or exploit an opportunity.

Therefore, it is important to define the problem/opportunity in a clear way.

- One way to do this is by articulating the problem as **the gap between the as-is state and the ideal state**. This approach is also known as gap analysis.

The project initiation stage

(1) Analysis of the problem/opportunity

To identify and define requirements, the most important perspective is that of the customer.

The project initiation stage

(1) Analysis of the problem/opportunity

Therefore, it is important to:

1. Understand who the customers are, what problems they face and any needs they have.
2. Work to satisfy customers.
3. Work to know the needs of customers.

The project initiation stage

(1) Analysis of the problem/opportunity

(1) Who are the end users of the project's products?

- You need to assess your communication with the end users or their representative to make sure you understand their needs and interests to determine how they will use the results.
- End users are the group of people who use the results of the project on a daily basis.

The project initiation stage

(1) Analysis of the problem/opportunity

(2) How do you satisfy the customer?

- Try to realize that the customer's expectations are directly related to his satisfaction.
- Unfortunately, there are degrees of satisfaction that are related to the extent to which the customer believes that you have understood his expectations, and most importantly, that you fulfill those expectations in the results you reach.

The project initiation stage

(1) Analysis of the problem/opportunity

(2) How do you satisfy the customer?

- But if you are below the level of customer expectations (dissatisfaction of the customer), you will face a disgruntled and dissatisfied customer, and if you are also below the level of quality or expected performance standards, you will get a complaining customer, especially if:
 - You did not receive the product on time according to the delivery schedule.
 - Increased project cost

The project initiation stage

(1) Analysis of the problem/opportunity

(3) Do you know the customers' needs?

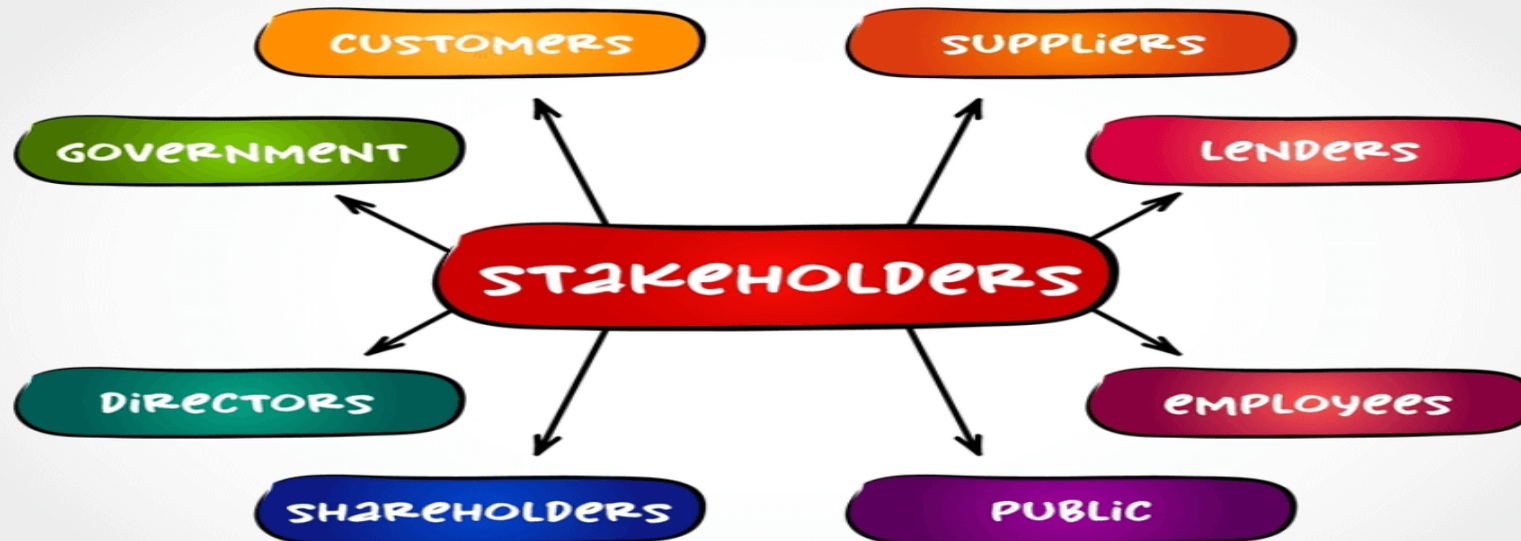
- Knowing the customers' needs allows you to define the project to meet the customers' expectations.
- These are the customers' demands that drive the planning process in the sense that this forms the solid foundation on which your project is based.
- If you fail to give these demands and expectations the appropriate time and effort, this will affect the project's work continuously in all its stages.

(2)
Stakeholder Analysis

The project initiation stage

(2) Stakeholder Analysis

Types of Stakeholders in Project Management



The project initiation stage

(2)Stakeholder Analysis

Typical roles of engaged stakeholders

- **The project manager**

- Obviously, this is the person who has to manage the project and make sure the project delivers what is required on time and within budget.
- Identifying stakeholders should be one of the first tasks (typically done by the project manager) because all the important decisions during the definition and planning stage are made by these stakeholders.

(2)Stakeholder Analysis

Typical roles of engaged stakeholders

- **The project team**

- These are the people who are actually going to do the work, and this should be considered in the broadest sense.
- People who contribute time, skills, and effort to the project..

The project initiation stage

(2) Stakeholder Analysis

Typical roles of engaged stakeholders

- **The customer**

- The customer is the person who is typically paying for the project and therefore has final control over the requirements, budget, and time constraints

The project initiation stage

(2)Stakeholder Analysis

Involving stakeholders in the project initiation stage is very important but also relatively difficult.

- It is **very important** as this is the **stage where the goals and direction of the project are determined**.
- It is **relatively difficult** during this stage as **the group of potential stakeholders is still very broad** which makes it more complex to correctly analyze the problem and propose a solution.

The project initiation stage

(2)Stakeholder Analysis

Stakeholders can be involved in the following activities:

- Establish agreements on the goals and constraints.
- Construct strategies and schedules.
- Approve the budget.
- Ultimately judge the success of the project.

(3)

A project proposal

The project initiation stage

(3) A project proposal

A project proposal articulates the benefits of the project in contrast to the costs that need to be made.

The project initiation stage

(3) A project proposal

The proposal must convince the reader of **the project's value**, which can be judged on the following 3 criteria:

1. **Desirability:** The outcome of the project is something the stakeholders want. ([Customer perspective](#))
2. **Viability:** The lifetime cost of the project and its outcome are outweighed by the benefits. ([Business perspective](#))
3. **Feasibility:** The proposed solution by the project is (technically) feasible to realize. ([Technological perspective](#))

The project initiation stage

(3) A project proposal

Project Proposal Template

1. Project goal
2. Problem/Opportunity definition.
3. Proposed solution.
4. Cost-benefit analysis :It should focus on 4 elements:
 - tangible benefits,
 - intangible benefits,
 - required resources (cost),
 - financial return.

(3) A project proposal

Project Proposal Template

5. Business requirements: These are the requirements that must be fulfilled in order for the project to have a chance of being successful.
6. Scope: Describe the major accomplishments the project tries to realize.
7. Obstacles and Risks.
8. Schedule Overview.

(4)

Project Rules

The project initiation stage

(4) Project rules

Properly setting the project rules before the project starts is an important step to prevent difficult discussions during the project execution stage.

- Clear project rules make sure **all stakeholders agree up front on the goals** of the project and expectations are properly managed.
- Clear project rules make it explicit **who, when, and how the scope of the project can (be) changed.**
- Clear project rules ensure that **the project managers get the appropriate authority** from management to properly manage the project

Summary

The project initiation stage

1. **Analysis of the problem/opportunity under consideration**
2. **Stakeholder analysis**
3. **Development of a project proposal**
4. **Definition of the project rules**



Questions

The initiation phase of the project is located at -----

The beginning of the project management life cycle

The end of the project management life cycle

Mid-life project management lifecycle

It is not a phase of the project management life cycle

The initiation phase of the project consists of-----

All answers are correct.

Analyze the problem/opportunity.

Development of a project proposal

Definition of the project rules

Questions

Gap analysis is-----

The gap between the current state and the ideal state

The gap between a recession and a boom

The gap between profit and loss

All answers are wrong

To define requirements, the most important perspective is-----

Customer perspective

Product perspective

stakeholder perspective

All answers are correct

Questions

The stakeholders are-----

All answers are correct

project manager

project team

customers

The person who has to manage the project and ensure that the project delivers what is needed on time and within budget is he/they----

project manager

All answers are correct

project team

customers

Questions

The people who contribute time, skills, and effort to the project is/they----

project team

customers

All answers are correct

project manager

The project proposal can be judged by---

All answers are correct

desirability

viability

feasibility

Questions

The project proposal includes----

All answers are correct

Project goal

Define the problem/opportunity
the scope

At problem analysis, we should---

All answers are correct.

Understand who the customers are, what problems they face, and any needs they have.

Work to satisfy customers.

Work to know the needs of customers.

Questions

Cost benefit analysis focuses on---

All answers are correct
Tangible benefits
Intangible benefits
financial return

Which of the following activities stakeholders engage in ----

All answers are correct.
Establish agreements on the goals and constraints.
Construct strategies and schedules.
Approve the budget



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