



جامعة الجميع الذكية  
EVERYONE'S SMART UNIVERSITY

## Everyone's Smart University

### Assignment 1 (Spring 2021)

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Section

Master of Project  
Management

Date

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Course Code

(PMG510)

## Project Risk Management

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Instructions:

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Instructor's Name: Eng. Mosaab M. Hamed

حتى الآن من المفترض أن تكون أصبحت قادراً على التعرف والتمييز بين أنواع المخاطر المختلفة وكيفية التعامل معها. كما يمكنك الآن رؤية كيف يتم هذا الأمر في الشركات الكبيرة والمرموقة.

في هذا الواجب: قم باختيار واحدة من الشركات التالية:

أرامكو السعودية

البنك الأهلي التجاري

شركة الاتصالات السعودية

قم باختيار واحدة من الشركات الثلاث المذكورة أعلاه ثم ابحث عن أي 4 مخاطر تواجهها هذه الشركة .

لكل خطر من هذه المخاطر قم بالاجابة عن الأسئلة التالية:

1. لماذا اعتبرته خطراً؟
2. ماهو نوع هذا الخطر؟
3. ماهي احتمالية هذا الخطر؟ وفي حالة وقوعه مامدى قوة وتأثير هذا الخطر؟
4. ماهي السياسة أو الاستراتيجية التي تتبعها هذه الشركة للتعامل مع هذا الخطر وادارته؟

\*\* يمكنك الاجابة باللغة العربية أو الانجليزية على ألا تتجاوز اجابتك صفحتين من النوع A4

\*\* يتم تسليم جميع الاجابات في ملف بصيغة pdf.

\*\* حجم الخط 12.

\*\* نوع الخط Arial.

\*\* المسافة بين الأسطر (line spacing) 1.5

أمنياتي بالتوفيق.

Throughout this course you have learned about the different types of risk and how businesses manage them. Now you will be able to see how it is done in a well-known company.

Your assignment is to choose one of the following companies:

Saudi Aramco

The National Commercial Bank

Saudi Telecom Company

Do some research on any of the aforementioned companies and identify four risks they are facing.

For each risk please answer the following:

1. Why is this a risk?
2. What type of risk is it?
3. What is the likelihood of the risk? How great is the impact?
4. What strategy or policy does the company use to manage the risk?

\*\* Your answers could either be in Arabic or English.

\*\* You should submit your assignment in a pdf formatted file.

\*\* Font size should be 12.

\*\* Font type is Arial.

\*\* Line spacing is 1.5.

All the best.

## Saudi Telecom Company Risks

- 1- The new rules and decisions regarding Iqamas and residents that abolish sponsorship system in KSA and allow resident to move to other company easily according to work contract.
  - **Why:** It is a risk that it may cause our company to lose some of our human competencies if they got attractive offers from competitive companies.
  - **Type of Risk:** Its compliance risk because its related to legal obligations and country rules.
  - **Likelihood and Impact:** Most likely to occur at least with 15% - 20% of our staff specially people whom have previous motives, and the impact will be very harmful
  - **Strategy or policy to manage:** First company take a look at their internal company rules for enrollment and fix them in a way that will not oppose with ministry of labor; for example, notice period and resignations rules. Also will take inconsideration our employees concern and requirement and try to manage and satisfy their needs.
  
- 2- Fire outbreak
  - **Why:** it may cause human and material losses
  - **Type of Risk:** Its hazard risk
  - **Likelihood and Impact:** It unpredictable and the impact would be destructive.
  - **Strategy or policy to manage:** Company is aware of such accident and they have Safety and Security section whom take care of this kind of risk by installing fire extinguishers, installing fire sensors, determining exit paths, training and spread awareness of safety among all company members and also constant monitoring of fire causes such as electrical connection and gadgets.

- 3- Developing new roaming technology that enhance the roaming services with best coverage and less cost.
- **Why:** It is a risk because most people prefer not to use roaming system but a great amount of customer are and they complaining about the services.
  - **Type of Risk:** Its control risk because it is focus about the uncertainty.
  - **Likelihood and Impact:** most likely to happened if the customer are not convinced enough and prefer to use other alternatives.
  - **Strategy or policy to manage:** Company is focused on customer satisfaction by giving variety choices that suites all customers and keep updated the previous roaming users about the new technology. Also they have to target the frequent traveler customer by some detectors and let them know about the advantage of roaming service.
- 4- Pandemic and Crisis lockdown such covid-19 that causes lesions to many businesses
- **Why:** In the current time many people are lean on technology and internet. Many telecommunication company flourish due to the increasing of installing and upgrading DSL and Fiber services beside the devices sales have increased to the peak.
  - **Type of Risk:** Its Opportunity Risk because of the increase of demand on internet lines and devices.
  - **Likelihood and Impact:** Happening and may continue for a good period of time
  - **Strategy or policy to manage:** STC was the best company that supports educational and commercial sectors by facilitating processes and enhance services and give priority to whom who need.