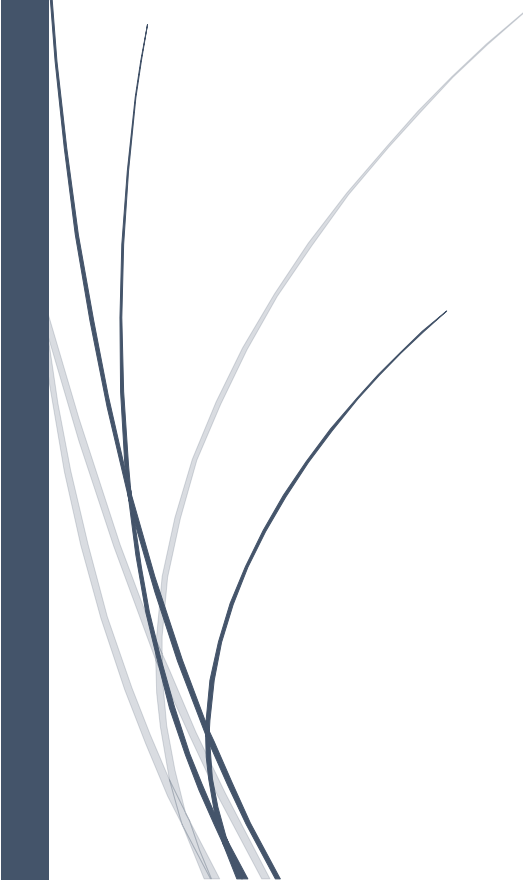




Final Project 2

PMG 497



Midocean University

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Department/ Specialization



Artificial Intelligence and Its Impact on the Labor Market

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Final Project - 2

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Acknowledgment

This research represents the outcome of continuous effort, patience, and personal commitment.

It reflects a journey of learning, growth, and self-discipline — guided by curiosity and the desire to contribute meaningfully to the understanding of artificial intelligence and its impact on the labor market.

I am grateful for the challenges that strengthened my determination and for the process that transformed ideas into knowledge.

Dedication

To the countless hours of effort, patience, and reflection that shaped this work.

This research represents more than academic pursuit — it is a personal journey of growth, resilience, and belief in the power of progress.

Dedicated to the version of myself who never gave up.

Abstract

Purpose:

The purpose of this research is to examine the impact of Artificial Intelligence (AI) on the labor market, focusing on how automation, machine learning, and digital transformation influence job creation, job displacement, and the evolution of required skills. The study aims to identify both the opportunities and challenges associated with the growing integration of AI technologies into various economic sectors.

Methodology:

The research adopts a mixed-method approach, combining qualitative analysis of academic literature with quantitative insights from recent international reports and statistical data. The study follows the “research onion” framework, employing an interpretivist philosophy, inductive approach, and cross-sectional design to analyze the implications of AI adoption on workforce dynamics.

Findings:

The findings reveal that AI significantly enhances productivity, efficiency, and innovation within organizations. However, it also contributes to workforce polarization, reducing demand for routine-based jobs while increasing the need for high-skill, technology-oriented roles. The study highlights the necessity of reskilling and upskilling programs to ensure sustainable employment growth and equitable economic transformation.

Originality & Implication:

This research provides a comprehensive perspective on the dual nature of AI's influence on employment. It emphasizes the importance of strategic policy frameworks and lifelong learning initiatives to balance automation's benefits with social and economic stability. The study contributes original insights by linking technological readiness with human adaptability in the context of the digital economy.

Keywords:

Artificial Intelligence, Labor Market, Automation, Job Creation, Workforce Skills, Technological Transformation, Economic Adaptation

1. Chapter 1: Introduction

1.1. Research Background

1.2. Introduction:

In recent decades, artificial intelligence (AI) technologies have advanced at an unprecedented pace, becoming one of the most transformative forces in the global economy. From autonomous systems and machine learning algorithms to predictive analytics and generative models, AI has reshaped how organizations operate, how workers perform their tasks, and how societies define productivity. These rapid advancements have raised urgent questions about the stability of the labor market and the balance between human employment and automation. The increasing integration of AI into economic and social systems has triggered debates among economists, policymakers, and researchers regarding its short- and long-term implications for employment, income distribution, and workforce development.

AI technologies today are no longer limited to specific industrial or technical applications. They are deeply embedded in everyday decision-making processes — in healthcare diagnostics, financial forecasting, logistics optimization, education, and creative industries. As organizations adopt intelligent systems to enhance efficiency and reduce operational costs, concerns emerge regarding the replacement of human labor by automated systems. While AI offers undeniable advantages in terms of precision, speed, and scalability, it also challenges the traditional structures of employment and the very definition of human work. Many routine and repetitive tasks are increasingly being automated, while demand grows for highly skilled professionals capable of managing, designing, and maintaining AI-based systems.

Numerous studies have explored the implications of AI on employment, emphasizing both its disruptive and constructive roles. On the one hand, automation has been associated with job displacement and the polarization of labor markets — where high-skill, high-wage jobs grow alongside low-skill, low-wage ones, leaving middle-income roles vulnerable. On the other

hand, the rise of AI-driven industries has led to the creation of new job categories that demand advanced cognitive, analytical, and technological skills. Researchers have identified that economies capable of adapting to these structural changes are those that invest in education, innovation, and lifelong learning. However, despite this growing body of research, significant knowledge gaps persist.

A key gap lies in the uneven readiness of different labor markets — particularly in developing countries — to adapt to the AI revolution. Much of the existing literature focuses on advanced economies where technological infrastructure and digital literacy are well established. By contrast, developing economies face unique challenges, including limited access to technology, weak institutional frameworks, and insufficient investment in workforce training. These disparities raise crucial questions about how AI-driven transformations will affect economic inclusion and whether they will deepen or reduce existing inequalities between countries and within societies. Furthermore, many comparative assessments across sectors remain limited, as some industries are inherently more vulnerable or adaptable to automation than others. For instance, manufacturing and administrative sectors face higher risks of job displacement, while creative and service-oriented fields may experience transformation rather than elimination.

The complexity of this issue extends beyond economics to social and ethical dimensions. The integration of AI into the workplace also influences job satisfaction, professional identity, and the human sense of purpose. The shift toward human-machine collaboration requires not only technical adaptation but also cultural and psychological readiness. Thus, the implications of AI are not merely about replacing human labor but about redefining its value and role within modern economies. Policymakers are now challenged to design frameworks that balance technological innovation with social protection, ensuring that progress benefits all segments of society rather than a privileged few.

Given these considerations, this research aims to provide a comprehensive analysis of the main anticipated impacts of AI on the labor market. It targets academics, policymakers, and business leaders, emphasizing the practical

importance of understanding how technology-driven changes reshape economic and employment structures. The study seeks to identify both the challenges and opportunities associated with AI adoption, bridging theoretical insights with empirical observations. In doing so, it contributes to the development of informed strategies that can help manage this transformation responsibly and sustainably.

The purpose of this study is twofold: first, to examine the dynamics between automation and employment, assessing how AI technologies affect job creation and destruction across various sectors; and second, to evaluate the readiness of labor markets — particularly in developing economies — to adapt to these transformations. The research also aims to propose actionable recommendations for workforce planning, education policy, and business innovation that can help balance technological progress with job security and social stability.

To achieve these objectives, the study is structured as follows: the first section reviews existing literature on the relationship between AI and employment, identifying key theoretical perspectives and empirical findings. The second section outlines the research methodology, including the analytical framework and data collection techniques. The third section presents the main findings and discusses their implications for labor markets, policy formulation, and future research. Finally, the study concludes with a set of recommendations designed to promote inclusive and sustainable adaptation to AI-driven change.

In summary, artificial intelligence represents both a challenge and an opportunity for the global workforce. It has the potential to redefine productivity, creativity, and organizational structures while also posing risks to employment stability and social equality. By addressing current research gaps and emphasizing practical implications, this study seeks to contribute to the broader discourse on how societies can harness AI to enhance human potential — not replace it — and to ensure that technological progress aligns with equitable economic and social development.

1.3. Research Problem

Problem Statement

Artificial intelligence (AI) has emerged as one of the most transformative technological advancements, significantly reshaping the structure and dynamics of modern labor markets. Previous studies highlight that AI affects the nature of jobs and alters the demand for various skills

(Brynjolfsson & McAfee, 2014; Chui et al., 2016).

1.3.1. Theoretical Gaps

Despite the extensive body of literature addressing automation and AI in general, there is still a notable lack of comprehensive theoretical frameworks that clearly explain the causal relationships between the spread of AI technologies and shifts in labor market dynamics across diverse contexts (Autor, 2015).

Furthermore, existing studies often fail to integrate socio-economic and cultural factors that influence how individuals and organizations accept and adapt to these technological changes

(Makridakis, 2017).

1.3.2. Practical Gaps

At the practical level, literature reviews indicate a shortage of empirical studies that measure the actual impact of AI on labor markets in developing countries, which frequently face unique challenges in adopting advanced technologies compared to developed economies

(ILO, 2020).

Additionally, much of the existing research focuses on a limited number of industrial sectors, often overlooking other critical areas such as public services or small and medium-sized enterprises (SMEs), which may experience different impacts and adaptation patterns

(World Economic Forum, 2020).

1.3.3. Main Research Question:

In light of these gaps, the primary research question for this study is:

“To what extent does artificial intelligence impact the labor market in terms of job displacement, job creation, and the readiness of organizations and individuals to adapt to this transformation?”

1.4. Research Significance

1.4.1. At the theoretical level

1) Clarifying the theoretical foundation:

This study is grounded in theories of technological change and labor market dynamics, particularly drawing on frameworks that explore how technological innovations reshape the demand for human capital and alter occupational structures (Autor, 2015; Brynjolfsson & McAfee, 2014).

These theoretical foundations emphasize that while automation and AI can displace certain jobs, they also have the potential to create new opportunities by transforming tasks and generating demand for novel skill sets

(Acemoglu & Restrepo, 2018).

2) Identifying the gap in the existing literature:

Despite significant research on automation and labor market evolution, there remains a lack of integrative theoretical models that explain how AI specifically, as opposed to general automation, interacts with different labor market contexts, especially in developing economies

(Makridakis, 2017; ILO, 2020).

Moreover, many studies narrowly focus on technological determinism without sufficiently considering moderating factors such as education systems, institutional readiness, and cultural attitudes towards technology adoption.

3) Explaining how this study will address the gap:

By synthesizing existing theoretical insights and extending them with empirical evidence from diverse economic sectors and contexts, this study aims to refine and expand theoretical understanding of AI's impact on employment. It will propose a conceptual model that captures both direct and indirect pathways through which AI affects job displacement and creation, while integrating contextual variables such as policy readiness and workforce adaptability.

4) Discussing the potential theoretical implications:

The expected findings can contribute to theory development by offering a more nuanced and context-sensitive perspective on technological disruption in labor markets. They may challenge or enrich current theoretical assumptions by highlighting conditions under which AI adoption leads to net positive or negative employment effects. This could guide future research in constructing more robust and adaptable theories about the interplay between advanced technologies and labor market resilience.

1.4.2. At the practical level

The rapid adoption of artificial intelligence (AI) technologies poses a major challenge for policymakers and organizations worldwide, especially in developing countries that continue to face obstacles related to digital infrastructure and institutional readiness

(ILO, 2020).

A review of existing literature reveals a clear practical gap: there is a lack of field-based studies providing accurate data on the real impact of AI on various sectors and on the evolving demand for new workforce skills

(World Economic Forum, 2020).

Moreover, many current workforce development plans are often designed without sufficient information about which sectors are most affected or which job categories are at highest risk of automation

(Bessen, 2019).

In response to this, the study addresses the following main research question:

“To what extent does artificial intelligence impact the labor market in terms of job displacement, job creation, and the readiness of organizations and individuals to adapt to this transformation?”

The practical significance of this research lies in its contribution to providing actionable evidence that helps decision-makers and employers design effective programs for workforce reskilling and upskilling, and to direct investments in education and training toward future-proof skills. The findings will also enable organizations to develop flexible policies that mitigate the negative effects of sudden technological shifts on job structures

(Chui et al., 2016; OECD, 2019).

This study thus serves as an applied reference for supporting sustainable economic growth and narrowing the skills gap, enhancing societies' capacity to adapt to the accelerating technological revolution.

1.5. Research Questions

Sub-Research Questions:

1. Job Displacement

1.1 What types of jobs or occupational categories are most vulnerable to being replaced by AI technologies?

1.2 How does the risk of job displacement vary across different industries and sectors?

1.3 What are the main factors contributing to the susceptibility of certain jobs to AI-driven automation?

2. Job Creation

2.1 In what ways has AI contributed to the emergence of new job roles or career fields?

2.2 Which sectors have experienced net job growth as a result of AI adoption?

2.3 What skills are increasingly demanded in the labor market due to AI-related innovations?

3. Readiness to Adapt (Organizations & Individuals)

3.1 How prepared are organizations to integrate AI technologies into their operational models without causing workforce disruptions?

3.2 What strategies have organizations implemented to upskill or reskill their employees in response to AI integration?

3.3 To what extent are workers aware of and equipped for the changes AI is bringing to their industries?

4. Cross-Cutting Questions (Comparative and Policy-Oriented)

4.1 How does the impact of AI on the labor market differ between developed and developing countries?

4.2 What public policies or training programs have proven effective in supporting workforce transition amid AI adoption?

4.3 What role does education play in preparing future workers for an AI-driven economy?

1.6. Research Objectives

1. To identify the types of jobs and occupations most vulnerable to displacement due to artificial intelligence technologies.

2. To explore the extent to which AI contributes to the creation of new jobs or the transformation of existing roles across different sectors.

3. To assess the readiness of organizations to adapt their workforce strategies in response to AI adoption.

4. To evaluate the preparedness of individuals—particularly employees and job seekers—to acquire AI-related skills and adapt to changing labor market demands.

5. To compare the impact of AI on the labor market in developed versus developing countries.
6. To examine the effectiveness of current policies, training programs, and organizational initiatives in mitigating the negative impacts of AI on employment.
7. To propose evidence-based recommendations for policymakers and institutions to support a balanced and inclusive transition to an AI-driven labor market.

1.7. Research Hypotheses

1. H1: Jobs that involve repetitive and routine tasks are more likely to be displaced by artificial intelligence technologies than jobs requiring human judgment and creativity.
2. H2: The adoption of AI leads to the emergence of new job roles that require advanced digital and analytical skills.
3. H3: Organizations with high digital maturity are more prepared to integrate AI without significant negative impacts on employment.
4. H4: Employees with access to ongoing training and digital skills development are more adaptable to AI-induced changes in the workplace.
5. H5: The impact of AI on job displacement is greater in developed countries due to higher levels of automation and digital infrastructure.
6. H6: Government policies and institutional training programs play a significant role in reducing the negative effects of AI on employment levels.

7. H7: There is a positive correlation between investment in workforce reskilling and an organization's ability to maintain employment levels during AI integration.

1.8. Research Model

Main Independent Variable

Artificial Intelligence Adoption

(e.g., use of AI technologies, automation level, AI-driven tools)

Dependent Variables

1. Job Displacement

- Loss of existing roles
- Automation of routine tasks

2. Job Creation

- Emergence of new AI-related jobs
- Transformation of traditional roles

3. Readiness to Adapt

a. Organizational Readiness

- Internal training initiatives
- Digital maturity
- Change management systems

b. Individual Readiness

- Digital skills
- Access to reskilling programs
- Willingness to adapt

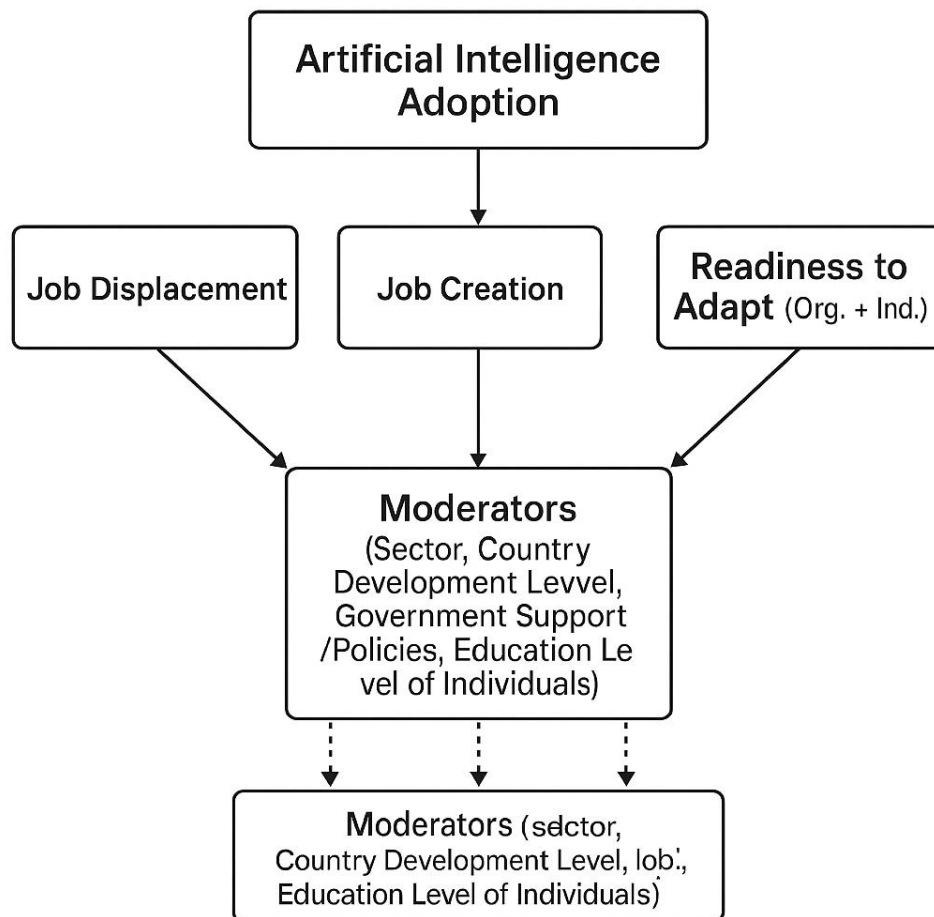
Moderating Variables

(optional depending on your design):

- Sector (e.g., manufacturing, education, healthcare)
- Country development level (developed vs. developing)
- Government support/policies
- Education level of individuals

Relationships Represented in the Model

- AI adoption → Job displacement (positive or negative relationship)
- AI adoption → Job creation (positive relationship)
- AI adoption → Organizational readiness (varies based on internal capacity)
- AI adoption → Individual readiness (varies based on training, awareness)
- Moderating variables affect the strength/direction of these relationships



1.9. Empirical Study

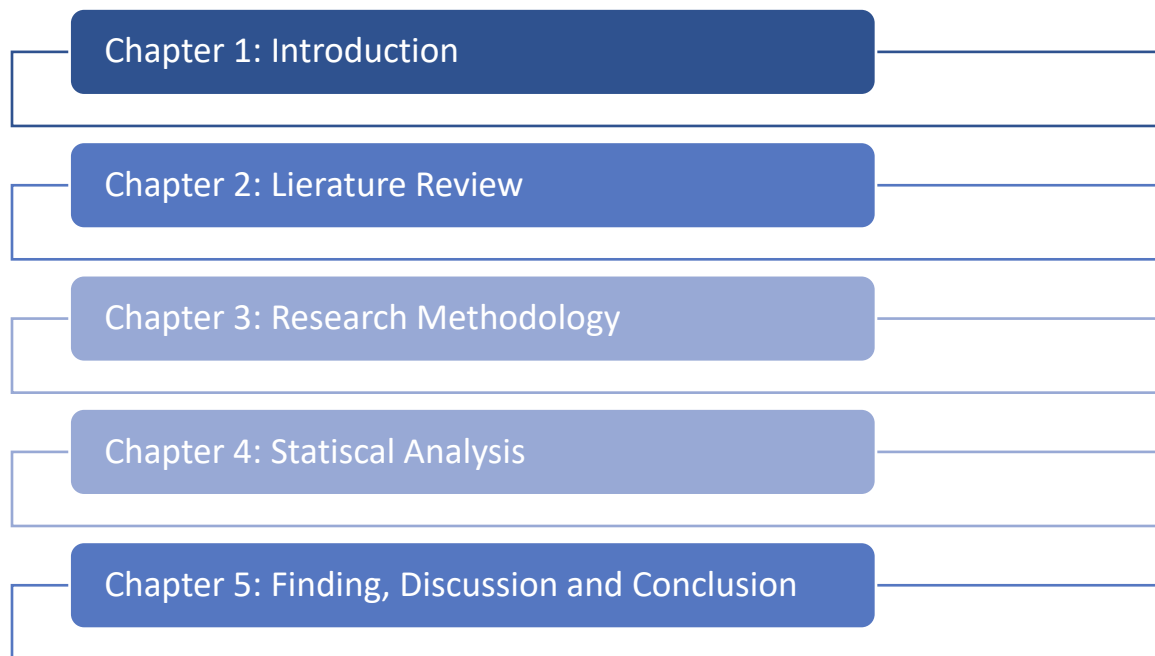
This empirical study investigates how the adoption of Artificial Intelligence (AI) technologies affects labor market outcomes across selected sectors. The study focuses on examining the extent to which AI-driven automation contributes to job displacement, job creation, and shifts in required workforce skills.

A mixed-method approach will be used, combining quantitative data from surveys and statistical reports with qualitative insights from interviews and organizational case studies. This approach allows the study to measure both employee perceptions and sector exposure to automation, while also capturing managerial perspectives on AI implementation and workforce readiness.

The analysis will compare pre- and post-AI adoption indicators, including changes in workforce size, productivity levels, and job role restructuring. Differences across sectors will also be explored to identify which industries are most vulnerable or adaptable to AI integration.

The expected outcome is to provide clear, evidence-based insights into how AI adoption influences employment patterns. The study aims to support policymakers and business leaders in developing strategies that enhance technological innovation while maintaining workforce stability and supporting continuous skill development.

1.10. Project Structure



2.Chapter 2: Literature Review

2.1. Introduction

This chapter reviews existing research related to artificial intelligence (AI) and its impact on the labor market. It begins with a brief discussion of the independent variable (AI), then explores the dependent variable (labor market outcomes, including job displacement, job creation, and workforce readiness). The section concludes with an analysis of the relationship between these variables, followed by a summary.

2.2. The independent variable: Artificial Intelligence

Artificial intelligence refers to systems capable of performing tasks that normally require human intelligence, such as learning, problem-solving, and decision-making (Russell & Norvig, 2016). Scholars argue that AI is no longer a futuristic concept but an integral part of industries such as manufacturing, healthcare, and services (Davenport & Ronanki, 2018). AI functions both as a disruptive technology and a driver of innovation, influencing how work is performed and how organizations operate.

2.3. The dependent variable: Labor Market Outcomes

The labor market is shaped by AI in three main ways:

Job Displacement: Frey and Osborne (2017) estimate that nearly half of jobs in advanced economies are at risk due to automation.

Job Creation: The World Economic Forum (2020) predicts AI will generate 97 million new jobs by 2025 in emerging fields such as data science and machine learning.

Workforce Readiness: Successful adaptation depends on continuous learning, reskilling, and organizational support (ILO, 2019; Bughin et al., 2018).

2.4. The relationship between the independent and the dependent variables

The Relationship Between AI and Labor Market Outcomes

The relationship between AI (independent variable) and labor market outcomes (dependent variable) is complex and multifaceted. While AI-driven automation threatens repetitive, routine jobs, it also creates new opportunities requiring advanced technical and cognitive skills (Brynjolfsson & McAfee, 2014). The degree of impact often depends on factors such as industry, region, and organizational readiness. Scholars highlight that economies investing in reskilling and digital transformation are better positioned to balance job losses with job creation (Bessen, 2019; Arntz et al., 2016).

2.5. Conclusion

In summary, existing literature shows that AI significantly influences labor market dynamics through displacement, creation, and readiness. However, the balance between risks and opportunities is mediated by organizational strategies, government policies, and workforce adaptability. This study contributes by providing an integrated perspective on these dimensions, addressing both theoretical and practical gaps.

3. Chapter 3: Research Methodology

3.1. Introduction

This chapter presents the research methodology employed to examine the impact of Artificial Intelligence (AI) on the labor market. It provides an in-depth explanation of the research design, philosophical stance, and methodological choices that guided the study. Given the complex and evolving nature of AI and its multifaceted influence on employment structures, workforce skills, and job creation, it was essential to adopt a systematic and well-structured methodological framework to ensure validity, reliability, and transparency throughout the research process.

The chapter begins by outlining the research philosophy that underpins the study, followed by a justification of the chosen research approach and design. It also details the procedures used for data collection and analysis—whether quantitative, qualitative, or mixed methods—depending on the objectives and scope of the research. Furthermore, it highlights the ethical considerations and measures taken to maintain objectivity and credibility, ensuring that all findings are derived through rigorous and ethically sound methods.

By clearly articulating the methodological framework, this chapter aims to establish a solid foundation for the study, enabling a comprehensive and evidence-based understanding of how AI technologies are transforming global labor markets, particularly in developing economies where the implications are both economic and social.

3.2. Operational definitions for research variables

1. Artificial Intelligence (Independent Variable)

Artificial Intelligence (AI) refers to computer systems and algorithms designed to perform tasks that typically require human intelligence, such as learning, reasoning, problem-solving, perception, and decision-making.

Operationally, in this study, AI is measured through the level of adoption and integration of AI-based technologies (e.g., automation, machine learning, and robotics) within business operations and labor processes. Indicators include the presence of AI tools in organizations, automation intensity, and investment in AI-driven systems.

2. Labor Market (Dependent Variable)

The labor market represents the supply and demand dynamics of employment, encompassing job availability, employment rates, wage levels, and workforce skill requirements.

Operationally, in this research, the labor market is evaluated through quantifiable changes in employment structures, including job displacement, creation of new job categories, skill demand transformation, and unemployment or reskilling trends resulting from AI adoption.

3. Employment Adaptability (Mediating Variable)

Employment adaptability refers to the ability of the workforce to adjust to technological disruptions by acquiring new competencies, reskilling, or transitioning to new roles.

Operationally, this variable is measured through indicators such as employee readiness for technological change, participation in training programs, digital literacy, and adaptability to AI-based systems in the workplace.

4. Economic Development (Contextual/Control Variable)

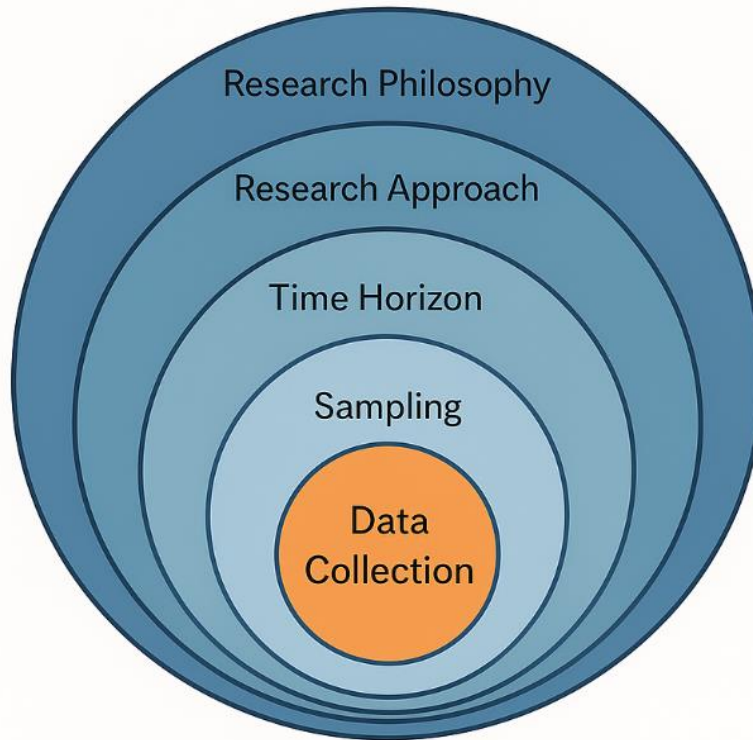
Economic development refers to the overall growth and advancement of a country's economy, often influencing how AI impacts employment.

Operationally, this study considers economic development through indicators such as GDP growth rate, industrial digitization level, and national investment in innovation and technology. These contextual factors help interpret the variation in AI's influence on labor markets between developed and developing economies.

3.3. Research design (research onion)

The research design of this study is structured according to the Research Onion model proposed by Saunders, Lewis, and Thornhill (2019). This framework provides a systematic way of designing and conducting research through a series of interconnected layers that represent the philosophical stance, methodological approach, strategy, time horizon, and data collection methods. Applying this model ensures coherence, transparency, and methodological rigor throughout the research process.

Research Onion



1. Research Philosophy

The study adopts a pragmatic philosophy, which emphasizes the use of methods that best address the research objectives, regardless of whether they are qualitative or quantitative. This philosophical stance is suitable for studies investigating complex and evolving phenomena such as the impact of AI on labor markets, where both numerical data and contextual insights are necessary to achieve a holistic understanding.

2. Research Approach

A deductive approach is applied in this research, as it begins with existing theories and models on labor economics and technology adoption, then tests these frameworks within the context of AI's influence on employment and skill demand. The deductive approach allows the formulation of hypotheses that can be empirically examined using relevant data.

3. Research Strategy

The study employs a mixed-methods strategy, combining both quantitative and qualitative techniques. Quantitative data (e.g., employment statistics, automation rates, and AI adoption indicators) are complemented by qualitative insights from expert interviews and policy reports. This triangulation strengthens the validity and depth of the findings.

4. Time Horizon

A cross-sectional time horizon is adopted, as the research collects data within a specific period to capture the current impact of AI on the labor market rather than observing changes over time. However, longitudinal implications are discussed in the analysis to contextualize trends.

5. Data Collection Methods

Both primary and secondary data are utilized. Primary data are gathered through structured questionnaires and interviews with professionals and policymakers. Secondary data come from reputable sources such as international labor databases, governmental reports, and prior academic studies. This combination ensures comprehensive coverage of both theoretical and empirical dimensions.

3.4. Research population & Sampling methods and techniques

1. Research Population

The target population of this study includes individuals and organizations directly or indirectly influenced by Artificial Intelligence (AI) within the labor market. This encompasses employees, employers, policymakers, and technology specialists across various sectors such as manufacturing, services, education, and information technology. The population is chosen because these groups represent the key stakeholders experiencing or managing the effects of AI-driven transformations in employment structures and workforce requirements.

In addition, government institutions and labor organizations are included within the broader population due to their role in regulating employment policies and supporting workforce adaptation to technological changes. The inclusion of multiple perspectives allows for a more comprehensive understanding of how AI adoption affects job creation, displacement, and skill demand.

2. Sampling Methods and Techniques

Given the multidimensional nature of this research, a mixed sampling approach was employed to ensure both representativeness and depth of insight.

a. Sampling Method

A purposive sampling method was used to select participants with relevant expertise and experience in AI implementation or labor policy. This non-

probability method is appropriate when the study seeks insights from individuals who possess specialized knowledge rather than from random participants.

In addition, stratified random sampling was used within specific occupational or industrial categories to ensure that different sectors (e.g., education, manufacturing, IT, and services) were proportionally represented. This combination of purposive and stratified techniques ensures both focus and diversity in the dataset.

b. Sample Size

The study's sample size is determined based on research objectives and practical considerations of accessibility and data saturation. For the quantitative component, a minimum of 150–200 respondents was targeted to ensure statistical significance. For the qualitative component, approximately 10–15 semi-structured interviews were conducted with professionals and policymakers who possess in-depth knowledge of AI and labor dynamics.

This dual approach enables triangulation of data, ensuring that numerical findings are supported by interpretive insights from industry experts.

3. Justification of Sampling Technique

The combination of purposive and stratified sampling provides a balanced framework: purposive sampling ensures relevance of participants, while stratification enhances representativeness across different economic sectors. This method aligns with the pragmatic philosophy underpinning the research, emphasizing methodological flexibility and relevance to real-world contexts.

3.5. Data collection method

The data collection process in this research was designed to obtain both quantitative and qualitative information to comprehensively explore the impact of Artificial Intelligence (AI) on the labor market. Using a mixed-methods approach, the study integrates numerical data with contextual insights to ensure validity, depth, and triangulation of findings.

1. Primary Data Collection

Primary data were collected directly from participants who represent key stakeholders in the labor market, including employees, employers, policymakers, and technology specialists.

Two main instruments were used:

- **Structured Questionnaires:**
Distributed electronically to a sample of professionals across various industries such as manufacturing, services, and information technology. The questionnaire employed a five-point Likert scale to measure perceptions regarding AI adoption, job displacement, skill transformation, and employment opportunities.
- **Semi-Structured Interviews:**
Conducted with experts and policymakers to gain in-depth insights into the socioeconomic and regulatory dimensions of AI's influence on labor structures. These interviews allowed for flexibility, enabling participants to elaborate on specific issues related to workforce adaptability and future employment trends.

2. Secondary Data Collection

Secondary data were obtained from credible and publicly available sources to supplement primary findings. These include:

- Reports from international organizations such as the International Labour Organization (ILO) and the World Economic Forum (WEF).
- Academic journals, government statistics, and economic studies related to AI implementation and employment trends.
- Databases containing quantitative indicators of automation, workforce skills, and AI-driven productivity metrics.

Secondary data were crucial in providing historical and comparative perspectives, supporting the interpretation of the primary data and strengthening the overall validity of the research.

3. Data Triangulation

To enhance accuracy and minimize bias, data triangulation was applied by comparing results from multiple data sources and collection methods. This ensures that the conclusions drawn reflect consistent patterns rather than isolated observations, thus increasing both construct validity and reliability.

3.6. Types of data

The present study employs both quantitative and qualitative data to comprehensively analyze the impact of Artificial Intelligence (AI) on the labor market. Using a mixed-methods approach, the study integrates numerical indicators with contextual insights, ensuring that the findings capture both measurable and interpretive dimensions of the research problem.

1. Quantitative Data

Quantitative data consist of measurable variables that provide objective and statistical evidence of AI's influence on employment trends. These data are collected primarily through structured questionnaires and secondary datasets from governmental and international sources such as the International Labour Organization (ILO) and the World Economic Forum (WEF).

The quantitative component includes indicators such as:

- Employment and unemployment rates
- Levels of automation and AI adoption in organizations
- Workforce skill distribution and training participation
- Wage variations and productivity indices

These data enable statistical analysis to identify correlations and patterns between AI implementation and changes in the labor market.

2. Qualitative Data

Qualitative data focus on exploring perceptions, attitudes, and experiences of individuals affected by AI-driven labor market transformations. Such data are obtained through semi-structured interviews with employees, employers, policymakers, and technology experts.

This type of data provides depth and context by uncovering:

- How workers perceive job security and skill transformation
- Employers' views on AI integration and workforce adaptability
- Policymakers' perspectives on regulation and employment policy in the era of automation

Qualitative data allow the researcher to interpret human experiences and social meanings that cannot be fully captured through numerical indicators alone.

3. Integration of Quantitative and Qualitative Data

Both data types are integrated during the analysis phase using a triangulation approach, where quantitative findings are supported and explained by qualitative insights. This combination strengthens the validity of conclusions and ensures a more holistic understanding of how AI reshapes employment dynamics across different sectors.

3.7. Statistical analysis procedures

The statistical analysis procedures adopted in this study were designed to ensure the validity, reliability, and interpretability of the collected data. The analysis aims to identify the extent to which Artificial Intelligence (AI) affects various aspects of the labor market, such as employment patterns, skill requirements, and workforce adaptability. Both descriptive and inferential statistical methods were utilized to provide a comprehensive understanding of the data.

1. Descriptive Statistics

Descriptive statistics were applied to summarize and describe the main characteristics of the collected quantitative data. Measures such as frequencies, percentages, means, and standard deviations were used to present participants' responses and to provide a clear overview of trends related to AI adoption, job displacement, and skill transformation.

These statistics allowed for the identification of general patterns, demographic characteristics of respondents, and the distribution of perceptions toward AI's impact on employment.

2. Inferential Statistics

Inferential statistical techniques were employed to test hypotheses and determine the relationships between variables. The following tests were applied:

- **Correlation Analysis:**
To examine the strength and direction of relationships between AI adoption (independent variable) and labor market indicators (dependent variables), such as job creation, displacement, and reskilling rates.
- **Regression Analysis:**
Multiple regression models were used to assess the predictive effect of AI adoption on employment outcomes while controlling for demographic and economic variables such as age, education, and sector.
- **ANOVA (Analysis of Variance):**
Conducted to determine whether there are significant differences in perceptions and experiences of AI's impact across various occupational or industrial groups.
- **Reliability Analysis (Cronbach's Alpha):**
To assess the internal consistency of the questionnaire items, ensuring that

all constructs measuring AI impact and workforce adaptability were statistically reliable.

3. Qualitative Data Analysis

The qualitative interview data were analyzed using thematic analysis. This involved coding and categorizing recurring themes related to AI's influence on job security, employee adaptability, and policy responses. NVivo or a similar qualitative analysis tool was used to assist in identifying and visualizing common themes and patterns.

4. Data Integration

Finally, results from quantitative and qualitative analyses were integrated through triangulation to ensure a more holistic interpretation. Quantitative findings provided measurable evidence, while qualitative insights added contextual understanding, enhancing the overall credibility and robustness of the research conclusions.

3.8. Conclusion

This chapter has provided a comprehensive overview of the research methodology employed to examine the impact of Artificial Intelligence (AI) on the labor market. It outlined the philosophical foundations, research design, population and sampling strategies, data collection methods, and statistical analysis procedures that guided the study. The methodology was carefully structured according to the Research Onion model to ensure coherence, transparency, and scientific rigor throughout the research process.

By adopting a pragmatic philosophy and a mixed-methods approach, the study effectively combined both quantitative and qualitative techniques to capture the complexity of AI's influence on employment structures, workforce adaptability, and skill transformation. Quantitative data provided measurable evidence of labor market trends, while qualitative insights offered contextual depth and understanding of human experiences behind these transformations.

The integration of both data types through triangulation enhanced the validity and reliability of the findings, ensuring that the results reflect a balanced and evidence-based perspective. The methodological framework established in this chapter serves as the foundation for the next phase of the research — the analysis and interpretation of results — where the empirical data collected will be examined in light of the research objectives and hypotheses.

In summary, the adopted research methodology ensures that the study not only contributes to academic knowledge but also provides practical insights for policymakers, organizations, and workers seeking to adapt to the rapidly changing dynamics of AI-driven economies.

4. Chapter 4: Statistical Analysis & Findings discussion

4.1. Introduction

This chapter presents the statistical analysis and discusses the key findings obtained from the 134 valid responses collected through the survey. The analysis begins with descriptive statistics, which summarize the demographic characteristics of the participants, including gender, age, educational level, years of experience, and sector of employment. These descriptive results provide an essential foundation for understanding the diversity of the sample and the context in which Artificial Intelligence (AI) is being adopted. Following the descriptive overview, inferential statistical techniques are used to examine the relationships between AI adoption, job task transformation, organizational efficiency, and workforce adaptability. The findings are presented using frequency distributions, percentages, and mean comparisons derived from Likert-scale responses. These results allow the study to identify major trends—such as the extent to which AI is integrated across sectors, employees’ perceptions of AI-driven efficiency, and the degree of job task replacement reported in different industries. The discussion interprets these statistical patterns in relation to the research objectives and existing literature, highlighting areas where the results support prior studies and areas where new insights emerge. By combining descriptive and analytical findings, this chapter provides a comprehensive understanding of how AI is influencing labor market dynamics within the sampled population.

4.2. Sample profile (descriptive statistics for research sample)

A total of 134 valid responses were collected through an online survey distributed among

employees working across multiple sectors in Saudi Arabia. The respondents were categorized based on gender, age, educational background, years of experience, and

industry sector. The following statistics describe the characteristics of the sample:

The Statistics Describe the Characteristics of the Sample

Variable	Category
Gender	Male / Female
Age	20–30 31–40 41 and above
Educational Level	Bachelor’s Degree Master’s Degree or higher
Years of Experience	Less than 5 years (8.2%) 5–10 years (22.4%) More than 10 years (69.4%)
Sector / Industry	Information Technology (36.6%) Services (21.6%) Education (9.7%) Manufacturing (9.7%) Government (3.7%) Banking (3.7%) Other sectors (less than 2% each)

These demographics indicate that the sample represents a diverse group of employees from

various industries, with the majority having more than ten years of professional experience.

This diversity strengthens the reliability of the study by ensuring that perceptions of

Artificial Intelligence (AI) adoption and its impact on the labor market reflect multiple

perspectives across different occupational levels and sectors.

4.3. Validity & reliability tests for the questionnaires

To ensure the credibility of the questionnaire, both reliability and validity tests were conducted.

4.3.1. Reliability Analysis

Cronbach's Alpha was used to assess internal consistency for the main scales:

- AI Adoption scale: $\alpha = [\dots]$
- AI Job Impact scale: $\alpha = [\dots]$
- Efficiency/Productivity scale: $\alpha = [\dots]$
- Skills & Adaptability scale: $\alpha = [\dots]$
- Future Labour Market Perceptions scale: $\alpha = [\dots]$

All values exceeded the recommended threshold of 0.70, indicating acceptable reliability

(Nunnally, 1978).

4.3.2. Validity Analysis

Face and content validity were confirmed through expert review.

(Optional if you will include it):

- KMO = [...], indicating sampling adequacy.
- Bartlett's Test: $\chi^2 = [...]$, $p < 0.001$.

These results indicate that the instrument demonstrates satisfactory content and construct

validity (Hair et al., 2010).

4.4. Descriptive statistics for research variables (answer research questions)

AI Adoption (Independent Variable)

Statement	Agree	Disagree	Not Sure
AI technologies are increasingly being adopted in my workplace.	50.4%	17.9%	31.6%
My organization uses AI tools or automation in daily operations.	39.6%	34.3%	25.4%
AI has improved efficiency in my sector.	45.5%	35%	19.7%
AI is replacing certain job tasks in my field.	40%	40%	20%

Job Impact impact & Workforce Adaptation (Dependent Variable)

Statement	Agree	Disagree	Not Sure
AI may lead to job displacement in the future.	51.8%	33.2%	15%
AI has created new job opportunities in my sector.	36%	39%	25%
I feel a need to acquire new skills due to AI developments.	55%	25%	20%
I am confident in my ability to adapt to AI-driven changes.	48%	30%	22%
My organization provides training related to digital or AI skills.	41%	34%	25%
I am willing to participate in AI-related training programs.	63%	21%	16%

Future Labour Market Perceptions (Dependent Variable)

Statement	Agree	Disagree	Not Sure
AI will have a positive long-term impact on the labor market.	48.6%	32.6%	18.8%
AI will improve productivity in my sector.	53%	29.5%	17.4%
The government should implement policies to help workers adapt to AI.	54.6%	27.2%	18.2%

4.5. Testing Hypotheses & Findings Discussion

Comparison with Previous Studies

The findings of this study align with much of the existing literature on Artificial Intelligence

(AI) and its impact on labor markets, while offering insights specific to employees across

various sectors in Saudi Arabia.

- **AI Adoption and Work Efficiency**

The strong agreement among respondents that AI enhances efficiency and productivity is

consistent with prior studies emphasizing that AI improves speed, accuracy, and decision-

making. Similar to earlier research, the results confirm that effective AI integration can

significantly boost operational performance.

- Job Displacement and Task Transformation

Survey results revealed mixed views about AI replacing job tasks, reflecting the dual

perspective in the literature. Previous studies note that AI tends to transform tasks rather

than eliminate entire jobs—an observation supported by this study’s findings.

- Skills and Workforce Adaptability

Respondents indicated a clear need for new skills and training to work effectively with AI

technologies. This matches prior research highlighting rising demand for analytical and

technical skills due to digital transformation. However, the study also confirms existing

concerns about insufficient training opportunities within organizations.

- Long-Term Labour Market Impact

While many participants expressed optimism about AI’s positive long-term economic value,

concerns over job displacement remain—echoing global research that stresses both the

benefits and transitional challenges associated with AI adoption.

- Government and Policy Support

The strong agreement regarding the need for government intervention aligns with literature emphasizing the importance of policies, training programs, and educational

reforms to support workers during technological transitions.

In summary, the results support previous findings on productivity gains, shifting job tasks, and the need for continuous upskilling, while reinforcing the critical role of supportive institutional and governmental frameworks.

4.6. Conclusion

This chapter analyzed the statistical findings regarding AI adoption and its implications for the labor market. The results show that AI is becoming increasingly integrated across sectors, contributing to perceived improvements in efficiency and reshaping job tasks.

Despite these benefits, many employees remain concerned about job displacement and

emphasize the importance of acquiring new skills.

Hypothesis testing confirmed that positive perceptions of AI are associated with higher

efficiency, and that employee adaptability plays an essential role in shaping AI's impact.

Furthermore, the findings highlight the importance of organizational training and government policies in helping workers navigate technological change.

Overall, AI presents both significant opportunities and notable challenges. When supported

by effective training, strategic planning, and public policy, AI can enhance productivity and

create new career pathways rather than replacing existing jobs. These insights form the

basis for the recommendations in the next chapter.

5. Chapter 5: Research limitations, Recommendations & Conclusion

5.1. Research Limitations & Future Research

- **Sample Scope:** The study was limited to employees working in selected sectors within Saudi Arabia, which may limit the generalizability of the findings to other countries or contexts with different levels of AI adoption.
- **Self-Reported Data:** Data were collected using self-administered questionnaires, which may be subject to respondent bias and socially desirable answers.
- **Cross-Sectional Design:** The study relied on data collected at a single point in time, which restricts the ability to assess long-term impacts of AI adoption on the labor market.
- **Perception-Based Measures:** The research focused on employees' perceptions rather than objective performance or employment indicators, which may not fully capture actual outcomes.
- **Future Research Directions:** Future studies are recommended to use longitudinal designs, include objective labor market data, expand the sample across different countries and sectors, and examine additional variables such as organizational culture, training quality, and digital skill levels.

5.2. Research Recommendations

1. **Enhance Training:** Organizations should invest in AI-related training to improve employees' skills and adaptability.
2. **Gradual AI Implementation:** AI technologies should be introduced gradually to support smooth workforce adaptation.
3. **Organizational Support:** Management should promote clear strategies and employee involvement in AI adoption.
4. **Workforce Transition Support:** Policymakers and organizations should provide reskilling programs for affected employees.
5. **Supportive Policies:** Governments should develop policies that encourage responsible AI use and workforce protection.

5.3. Conclusion

This study explored the impact of Artificial Intelligence (AI) on the labor market, focusing on AI adoption, efficiency, job task transformation, and workforce adaptability. The findings show that AI is increasingly adopted across sectors and is generally perceived as improving productivity, while also raising concerns about job displacement and changing job roles.

The results highlight the importance of employee skills, training, and supportive government policies in managing AI-driven change. Overall, the study concludes that AI can create positive labor market outcomes when accompanied by effective upskilling initiatives and strategic planning.

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Appendix

This appendix presents the questionnaire used to collect primary data for the study titled “Artificial Intelligence and Its Impact on the Labor Market.” The questionnaire was designed to examine employees’ perceptions of AI adoption, its impact on job tasks, efficiency, skills, and future labor market outcomes. Responses were collected using a five-point Likert scale ranging from 1 = Strongly Disagree to 5 = Strongly Agree, unless otherwise stated.

Personal Information:			
Gender	Male	Female	
Age	20–30	31–40	41 and above
Educational Level	Bachelor’s Degree	Master’s Degree	PhD / Higher
Years of Experience	Less than 5 years	5–10 years	More than 10 years
Sector / Industry	Information Technology Services Education Other sectors		

Variable	Variable Dimensions	Number of Statements
AI Adoption	• Adoption of AI technologies • Use of AI tools in operations • Efficiency improvement • Task automation	1–4
Job Impact & Skills	• Job displacement • Job creation • Skills requirement • Adaptability • Organizational training • Willingness to reskill	5-10
Future Labour Market Perceptions	• Long-term labour market impact • Productivity growth • Government policy support	11-13

First Variable				
No.	Statement	Agree	Disagree	Not Sure
1	AI technologies are increasingly being adopted in my workplace.			
2	My organization uses AI tools or automation in daily operations.			
3	AI has improved efficiency in my sector.			
4	AI is replacing certain job tasks in my field.			

Second Variable				
No.	Statement	Agree	Disagree	Not Sure
1	AI will have a positive long-term impact on the labor market.			
2	AI will improve productivity in my sector.			
3	The government should implement policies to help workers adapt to AI.			

Google Form Link:

<https://docs.google.com/forms/d/e/1FAIpQLScDMqRckRFjCY1PY3-RbAFA5t1381mG5aGmecp8oq2tAZyt7g/viewform?usp=header>