

Literacy Criticism 3

Task 9

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Cybersecurity policy, ESG and operational risk: A Virtuous relationship to improve banks' performance

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1. Critique of the Researcher's Theoretical Positioning

The researcher assumes a mutually reinforcing relationship between cybersecurity policy, ESG practices, and operational risk **without** sufficiently discussing alternative theoretical perspectives. While the chosen framework supports the proposed model, the absence of a comparative theoretical discussion limits the depth of the conceptual foundation.

Suggested Improvement:

The researcher could strengthen the study by explicitly justifying the selection of the adopted framework and contrasting it with other relevant theories such as institutional theory or agency theory.

2. Critique of Methodological Choices

The researcher relies exclusively on quantitative methods to validate the proposed relationships. While statistically robust, this approach assumes that complex organizational behaviors related to cybersecurity and ESG can be fully captured through measurable indicators.

Suggested Improvement:

Incorporating qualitative methods, such as expert interviews or case studies, would enrich the findings and provide deeper insight into managerial decision-making processes.

3. Critique of Results Interpretation

The researcher interprets statistically significant correlations as evidence of a “virtuous relationship,” which may imply causality beyond what the research design can conclusively support.

Suggested Improvement:

Incorporating qualitative methods, such as expert interviews or case studies, would enrich the findings and provide deeper insight into managerial decision-making processes.