

The title could be improved by specifying which AI techniques or ITSM processes are being enhanced to make the focus more precise.

Critically review each study by discussing its objectives, methodology, findings, strengths, and limitations. The current review is shallow and does not provide sufficient depth or analysis.

Add a critical analysis section to clearly state the research gaps identified across the six reviewed papers.

Research Methodology in Computer Science (AI800)

Assignment 1 Rubric

Weighting: 20%

14/23

12/20

Criteria	Marks	Description
Research Title	2	The research title is clear, concise, and directly relevant to the topic (2 marks). 1
Paper Selection	4	Six highly relevant and well-selected papers are reviewed (4 marks). 4
Paper Summaries	4	Comprehensive and accurate paper summaries (4 marks). 1
Critical Analysis	4	Comprehensive and insightful critical analysis (4 marks). 1
Table of Reviewed Papers	3	A well-organized table with minor omissions or inaccuracies (3 marks). 3
Synthesis of Information	3	Effective synthesis that connects findings across papers (3 marks). 1
Organization , Clarity and Grammar	3	Well-organized and clear structure (3 marks). 3
Plagiarism and AI Content Generator	2	- 0 marks: Clear evidence of plagiarism or the use of AI content generators is present.