

Final Project 1
Code: MGM 496-PMG496
Project Template

Faculty of Management
Midocean University

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Faculty of Management

Department/ Specialization



Project title

**The Role of Human Resource Management in
organizations**

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2025 – 1st Semester

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1. Chapter 1: Introduction

In the recent years organizations have been always in flux, facing a new set of problems that range from adapting to technological change, managing remote teams, and finding talent and retaining them. Many companies put their energies into marketing and product development and sideline their workforce as one of their greatest assets. Human Resource Management (HRM) which assists organizations in managing their workforce, is most often perceived as a mere administrative function rather than a strategic partner. However, “strategic human resource management creates a clear connection between the goals of the organization and the activities of the people who work there. All employees should see the link between their daily tasks and achievement of a purpose or goal.” (DeCenzo, Robbins, & Verhulst, 2009, p. 33). This highlights the need for HRM to move beyond traditional ideas and roles and actively support the organization’s strategic direction.

Human Resource Management is not just a matter of employment or labour processes, but rather it is about strategizing and implementing that strategy through their people.

Bratton and Gold (2012) highlight how human resource activities such as workforce planning, talent management, and performance monitoring contribute to building organizational capability in response to changes in the economic and social environment. According to Dessler (2013, p. 4), HRM involves "the process of acquiring, training, appraising, and compensating employees, and of attending to their labor relations, health and safety, and fairness concerns."

While the importance of strategic value of Human Resources Management is recognized by studying, most work is focused on large corporations and traditional office environments. There is limited attention paid to how HRM operates in small businesses, startups, or increasingly common hybrid and remote working arrangements. Another research gap indicates the lack of detail surrounding actual steps to transform HRM from the administrative role into a strategic role.

From the perspective of business leaders and human resource professionals, policy-makers, and others who seek to optimize the outcomes of organizations, an understanding of strategic HRM is an indispensable one. In a fast-changing arena of technological and social change, organizations employing HRM as a strategic asset are better placed to attract talent, engage employees, and sustain their competitive advantage.

The purpose of this study is to examine the important role of human resources management in organizations. It particularly seeks to understand the contribution of strategic HRM in organizational success and to find out how HR practices can be employed to increase workers' performance, build flexibility, and ensure the long-term sustainability of an organization.

1.1.Research Background

In today's rapidly changing business environment, organizations are constantly adapting to stay competitive. This shift has brought Human Resource Management (HRM) into a more central role within organizational strategy. HRM is no longer just about hiring or handling payroll it now plays a vital part in helping organizations attract the right talent, develop employee skills, and build a positive workplace culture.

Studies have shown that companies with strong HRM systems often perform better overall. For example, firms that invest in effective human resource practices tend to experience higher returns and greater organizational success compared to those that do not. This highlights how HRM, when aligned with business goals, can directly influence an organization's outcomes.

The idea that “people make the company” is a central theme in modern HRM thinking. Employees are viewed as one of the most valuable assets an organization has, and managing them strategically is key to long-term success. As organizations face growing challenges from digital transformation to shifting workforce expectations the need for strategic, well-integrated HR practices has become more urgent.

Still, many organizations especially smaller businesses—have yet to fully move from a traditional view of HRM to a strategic one. This study aims to explore how HRM can be repositioned as a core element of business strategy across different organizational settings and challenges.

1.2. Research Problem

Even though companies nowadays treat Human Resource Management (HRM) as a strategic partner, in most organizations it is limited to administrative jobs. While research argues that HRM can indeed affect the performance of organizations, there still are serious gaps concerning the understanding and practical application of this potential. This section sets out the key research problem by tracing the principal theoretical and practical limitations; these limitations lead to this study's principal research question.

1.2.1. Theoretical Gaps

HRM theoretical discussions tend to rely on models suited to traditional organizational structures and hence do not fully account for the demands imposed by modern workplaces. Ideas like remote work, technology, employee expectations, standards, and such tend to be ignored. Much of the existing literature also applies generic frameworks, considering very little variation from industry to industry and along cultural or organizational-size dimensions. A stronger interdisciplinary approach is also needed to connect HRM with related fields like strategic management and digital innovation.

1.2.2. Practical Gaps

In practical terms, HRM or human resource management is widely viewed as a support function relating to staffing, payroll processing, and compliance aspects. This limits its strategic impact, especially in smaller companies and non-traditional environments such as hybrid or remote teams. Furthermore, many organizations have no explicit strategies or frameworks for embedding HRM into long-term planning, hence hindering HR personnel from actively participating in broader business objectives.

The main research question is:

How can Human Resource Management be effectively repositioned from an administrative role to a strategic function that supports organizational success in today's rapid pace work environments?

1.3. Research Significance

This study offers insight into Human Resources Management (HRM) by considering theoretical and practical perspectives and human resources in contemporary organizations. It views the old paradigm of HRM being an administrative function as obsolete and HRM as a focal point in strategic organizational development. In other words, it is in the course of expanding the streams of academic discourse and bringing relevant implications to HR practitioners, business leaders, and policy makers.

1.3.1. At the theoretical level

In terms of theory, this research, therefore, intends to fill gaps existing in the HRM literature by focusing on the limitations of current views caused mainly due to their concerns for traditional, hierarchical, and big-size organizations. By trying to evaluate how HRM might be aligned with strategic goals in all kinds of organizational contexts small businesses and hybrid workplaces included the work contributes towards building more adaptive, inclusive, and future-fit HRM views. It further fosters interdisciplinary integration of HRM with strategic management, organizational behavior, and workplace innovation.

1.3.2. At the practical level

In the practical context, this study serves to provide important knowledge to organizational leaders and HR practitioners interested in rendering HRM more strategic in their respective institutions. It sheds more light on

mechanisms that make HR functions available for fostering innovation, employee engagement, and long-term competitiveness. This study meets the growing demand for HR strategies to be flexible and responsive toward emergent trends such as remote working environments, digital transformation, and changing workforce expectations. Drawing from theories, the study then implements practical considerations to ensure HR evidence-based practices against real problems.

1.4. Research Questions

1. How does Human Resource Management contribute to achieving an organization's strategic goals?
2. What HRM practices are most effective in attracting and retaining talented employees?
3. In what ways does HRM influence employee performance and organizational productivity?
4. How does the integration of HRM into organizational strategy impact overall competitiveness?

1.5. Research Objectives

1. Examine how Human Resource Management contributes to the achievement of organizational strategic goals.
2. Identify the HRM practices that are most effective in attracting and retaining talented employees.
3. Analyze the influence of HRM on employee performance and overall organizational productivity.
4. Evaluate how integrating HRM into organizational strategy enhances competitiveness.

1.6. Research Hypotheses

H1: Human Resource Management practices have a positive effect on achieving organizational strategic goals.

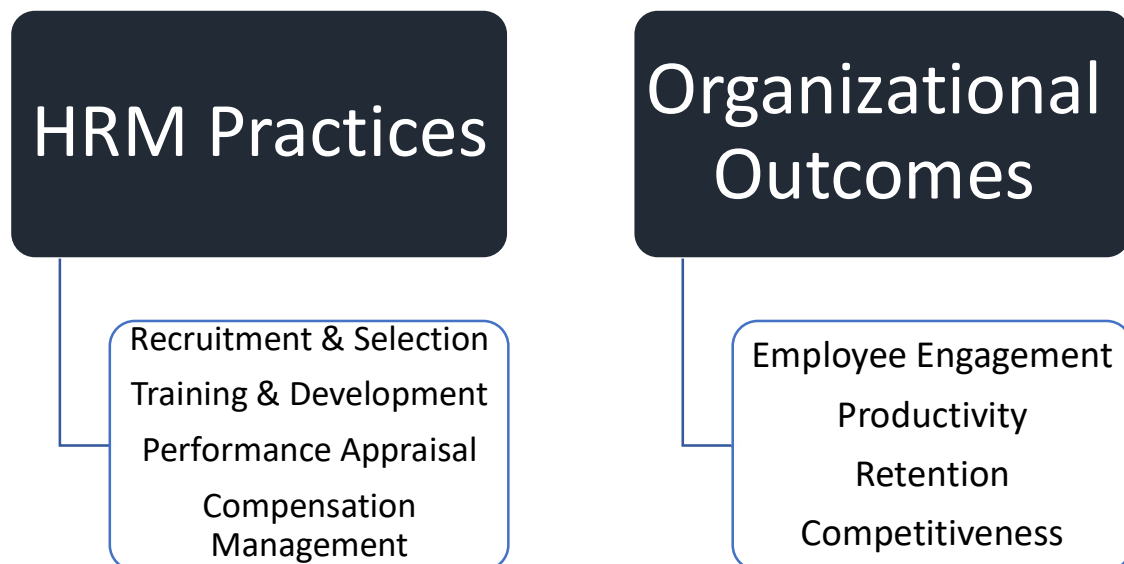
H2: Effective HRM practices increase talent attraction and retention in organizations.

H3: Human Resource Management practices positively influence employee performance and overall organizational productivity.

H4: The integration of HRM into organizational strategy enhances organizational competitiveness

1.7. Research Model

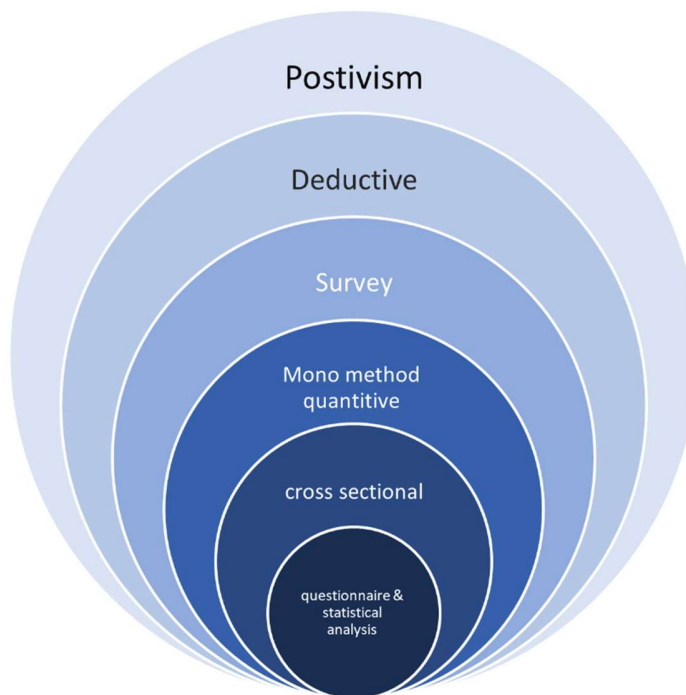
The Research Model is illustrated in figure 1



1.8. Research Methodology

- Research Philosophy: Positivism
- Research Approach: Deductive
- Research Strategy: Survey
- Research Choice: Quantitative
- Time Horizon: Cross-sectional
- Techniques and Procedures: Questionnaire and Statistical Analysis

The Research Model is illustrated in figure 2



1.9. Scope of The Study

This study focuses on examining the role of Human Resource Management (HRM) in enhancing organizational performance and competitiveness. It is limited to investigating the impact of key HRM practices such as recruitment and selection, training and development, compensation management, and performance appraisal on employee engagement, productivity, and talent retention within organizations.

The study is conducted at the organizational level, targeting employees and HR professionals who are directly involved with HRM practices. Data is collected through an online survey using Google Forms, and the analysis is based on participants' self-reported perceptions.

The study does not focus on specific industries or geographic regions, which allows the findings to be applied generally to organizations across different sectors. However, the scope is limited to the responses provided by the selected participants and does not include in-depth qualitative insights or longitudinal data on HRM practices over time.

1.10. The Suggested Project Structure

1. Introduction

- Background of the Study
- Overview of HRM and its importance in organizations
- Current trends and challenges in HRM
- Problem Statement
- Gap or issue that motivates the research
- Research Aim
- Research Objectives
- Research Questions
- Research Hypotheses

2. Literature Review

- The Role of HRM in Organizations
- HRM and strategic alignment
- Talent management and retention
- HRM and employee performance
- Theoretical Framework
- Key HRM models or theories guiding your study
- Previous Studies
- Summary of relevant empirical research
- Research Gap
- What is missing in current studies that your research will address

3. Research Methodology

- Research Onion (with diagram)
- Philosophy: Positivism
- Approach: Deductive
- Strategy: Survey

- Methodological Choice: Mono Method Quantitative
- Time Horizon: Cross-sectional
- Techniques & Procedures: Questionnaire & Statistical Analysis
- Population and Sampling
- Target respondents and sample size
- Data Collection Methods
- Questionnaire design and distribution
- Data Analysis Techniques
- Statistical tools to test hypotheses
- Ethical Considerations

4. Research Model

- Conceptual Framework Diagram
- Role of HRM (IV) → Organizational Outcomes (DV)

5. Expected Results & Significance

- Expected findings related to HRM's influence
- Contribution to organizations and HR practices

2.Chapter 2: Literature Review

2.1. Introduction

This chapter reviews the literature on Human Resource Management (HRM) and its role in organizations. HRM is a strategic function that manages human capital to enhance employee performance and organizational effectiveness. The chapter focuses on key HRM practices recruitment and selection, training and development, performance appraisal, and compensation management as independent variables, and organizational outcomes employee engagement, productivity, retention, and competitiveness as dependent variables. It also examines the relationship between these variables to provide a foundation for the present study and identify gaps in the literature.

2.2. The independent variable

2.2 The Independent Variable: Human Resource Management Practices

Human Resource Management (HRM) practices are considered a cornerstone of organizational effectiveness, as they provide structured approaches for managing and developing employees. Scholars argue that well-designed HRM practices not only improve individual performance but also contribute to long-term organizational success. The following subsections review four key HRM practices that are central to this study: recruitment and selection, training and development, performance appraisal, and compensation management.

2.2.1 Recruitment and Selection

Recruitment and selection are often regarded as the first and most critical steps in managing human capital. The literature emphasizes that attracting and hiring the right candidates ensures a strong workforce foundation. Effective recruitment and selection practices reduce turnover, enhance organizational productivity, and ensure alignment between employee skills

and organizational needs. Conversely, poor hiring decisions may result in performance issues and increased costs for the organization.

2.2.2 Training and Development

Training and development provide employees with opportunities to acquire new skills, expand their knowledge, and prepare for future roles. Research highlights that organizations investing in continuous learning achieve greater adaptability in dynamic markets. Training enhances employee confidence and competence, while development programs foster career growth and leadership potential. Overall, these practices strengthen employee loyalty and contribute to sustainable organizational performance.

2.2.3 Performance Appraisal

Performance appraisal is the process of systematically evaluating employee contributions against organizational goals. Studies underline its role in offering feedback, recognizing achievements, and identifying areas for improvement. Fair and transparent appraisal systems foster motivation, accountability, and higher engagement, whereas poorly managed appraisals may lead to dissatisfaction and reduced trust in management. When effectively implemented, performance appraisals create a culture of continuous improvement.

2.2.4 Compensation Management

Compensation management encompasses salaries, benefits, incentives, and rewards designed to motivate and retain employees. The literature

consistently demonstrates that equitable and competitive compensation systems enhance job satisfaction and organizational commitment. Beyond financial rewards, recognition and non-monetary benefits also play a crucial role in motivating employees. Effective compensation practices ensure that individual efforts are aligned with organizational objectives, ultimately improving retention and competitiveness

2.3. The dependent variable

2.3 The Dependent Variable: Organizational Outcomes

Organizational outcomes reflect the measurable results of how effectively an organization manages its people and resources. In the context of HRM, outcomes are shaped by employee behaviors, attitudes, and performance, which collectively determine the success and sustainability of the organization. The literature emphasizes that engaged, productive, and loyal employees contribute significantly to competitiveness in dynamic markets. The following subsections review four key organizational outcomes relevant to this study.

2.3.1 Employee Engagement

Employee engagement refers to the emotional and cognitive commitment employees have toward their work and organization. Research highlights that engaged employees demonstrate higher motivation, stronger dedication, and a greater willingness to contribute to organizational goals. Studies also show that engagement is strongly influenced by HRM practices such as fair appraisals, opportunities for growth, and supportive compensation systems. High engagement levels are associated with improved performance, innovation, and organizational resilience.

2.3.2 Productivity

Productivity represents the efficiency with which employees perform their tasks and contribute to organizational performance. Scholars argue that productivity is directly linked to HRM practices that enhance employee skills, provide clear performance feedback, and foster supportive work environments. Higher productivity not only benefits organizational profitability but also reflects employee satisfaction and motivation. The literature suggests that organizations investing in employee development often achieve sustainable productivity improvements.

2.3.3 Retention

Retention refers to an organization's ability to keep its employees over time. High retention rates indicate employee satisfaction, while high turnover can disrupt operations and increase recruitment costs. Research shows that effective HRM practices—particularly fair compensation, growth opportunities, and supportive appraisals—are strong predictors of employee loyalty. Studies also emphasize that organizations with strong retention strategies enjoy greater stability and long-term success.

2.3.4 Competitiveness

Competitiveness reflects an organization's ability to maintain a strong position in the market through its people, processes, and overall performance. The literature suggests that competitiveness is closely tied to the effective management of human capital. Organizations that engage and retain skilled employees are better equipped to adapt to change, innovate, and deliver superior performance. HRM practices are therefore considered vital tools for building and sustaining a competitive advantage in today's globalized economy.

2.4. The relationship between the independent and the dependent variables

The relationship between Human Resource Management (HRM) practices and organizational outcomes has been widely examined in academic research. Studies consistently indicate that effective HRM practices positively influence organizational performance by shaping employee attitudes, behaviors, and competencies. For instance, Jiang, Lepak, Hu, and Baer (2012) conducted a meta-analysis and found that high-performance work systems including recruitment, training, and performance management are strongly associated with improvements in productivity, engagement, and financial performance.

Similarly, Kehoe and Wright (2013) emphasize that HRM practices enhance employee motivation and commitment, which in turn lead to better organizational outcomes. They highlight the importance of aligning HRM strategies with organizational goals to ensure that the desired effects on engagement, retention, and overall performance are realized. Purcell (1999) also notes that the effectiveness of HRM practices depends on their alignment with the organization's context, arguing that practices must be tailored to fit the unique needs and culture of the organization to generate positive outcomes.

Collectively, these studies demonstrate that HRM practices are not isolated administrative functions but strategic tools that directly shape key organizational outcomes such as employee engagement, productivity, retention, and competitiveness. This underscores the importance of studying the mechanisms through which HRM practices influence organizational performance, which provides the foundation for the present research.

2.5. Conclusion

This chapter has critically reviewed the literature on Human Resource Management (HRM) practices, organizational outcomes, and the relationship between them. The discussion emphasized that HRM practices including recruitment and selection, training and development, performance appraisal, and compensation management—serve as strategic mechanisms for managing employees effectively and aligning their contributions with organizational objectives.

The literature highlights that effective HRM practices directly influence key organizational outcomes, such as employee engagement, productivity, retention, and competitiveness. These outcomes are critical indicators of organizational success, as they reflect both the efficiency of operations and the well-being and commitment of the workforce. By fostering a motivated, skilled, and committed workforce, HRM contributes not only to operational performance but also to long-term strategic advantages, including adaptability, innovation, and sustainable competitiveness.

Furthermore, the literature underscores that the role of HRM extends beyond administrative tasks. HRM is a strategic function that shapes organizational culture, supports leadership development, and facilitates the achievement of organizational goals through effective people management. The alignment of HRM practices with organizational strategy is therefore central to maximizing the positive impact of HRM on performance outcomes.

At the same time, gaps remain in understanding how HRM practices operate across different organizational and cultural contexts. Variations in organizational size, industry, culture, and national context may affect the

implementation and effectiveness of HRM practices. Addressing these gaps is essential for a more nuanced understanding of the mechanisms through which HRM practices influence organizational outcomes.

Overall, this chapter establishes that HRM is a pivotal driver of organizational success. It demonstrates that the strategic management of human resources is fundamental not only for achieving operational efficiency but also for enhancing competitiveness and fostering sustainable growth. These insights provide a strong rationale for the present study, which seeks to explore the relationship between HRM practices and organizational outcomes within a specific organizational context

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Human Resource Management (HRM) plays a crucial role in the success and sustainability of organizations. It involves managing people effectively to achieve both individual and organizational goals. HRM focuses on key functions such as recruitment and selection, training and development, performance evaluation, compensation, employee relations, and ensuring compliance with labor laws. Through these practices, HRM aims to enhance employee satisfaction, productivity, and organizational performance.

This questionnaire is designed to gather insights about the role and effectiveness of HRM practices within organizations. Your responses will help in understanding how HRM contributes to improving employee engagement, organizational culture, and overall business outcomes. All responses will be kept confidential and used solely for research purposes.

<https://forms.gle/S4vE4fXyqp4G3Juf7>

3. Chapter 3: Research Methodology

3.1 Introduction

This chapter explains the methods used to conduct the study titled “The Role of Human Resource Management in Organizations.”

It describes the research design, data collection process, sampling method, and data analysis techniques.

The purpose is to provide a clear understanding of how the research was structured and implemented to ensure reliable and valid results.

3.2 Research Design (Research Onion)

This study follows a quantitative research design, focusing on gathering measurable data through a structured questionnaire.

The design was guided by the principles of the Research Onion model, which outlines the key layers involved in building a research process from the philosophical foundation to the data analysis stage.

In this research:

- The research philosophy is positivism, as the data are factual, objective, and measurable.
- The research approach is deductive, starting from established HRM theories and testing them with actual participant responses.
- The research strategy is based on using a questionnaire, distributed online to collect responses efficiently.

- The methodological choice is quantitative, focusing on numerical data and statistical interpretation.
- The time horizon is cross-sectional, meaning that data were collected once during a specific time period.
- The data collection techniques involve online questionnaires and descriptive analysis.

These layers together form the structure of the research and ensure that every stage from theory to analysis is logically connected to the study's purpose.



The research onion represents the structured process followed in this study, showing how each stage from philosophy to data analysis was designed to match the objectives of exploring the role of HRM in organizations.

3.3 Research Approach

The research uses a deductive approach, which begins with established theories related to Human Resource Management and tests them through the collected data.

By analyzing responses from the questionnaire, the study aims to confirm or challenge existing ideas about how HRM contributes to organizational success and employee development.

3.4 Research Strategy

The strategy chosen for this study is a questionnaire-based method.

A structured questionnaire was developed using Google Forms and shared online with participants.

It included demographic questions and a set of 15 items focused on different roles of HRM in organizations.

This method was selected because it allows for efficient and organized data collection from a diverse group of participants, providing measurable results suitable for quantitative analysis.

3.5 Population and Sampling

The research population consisted of students and individuals familiar with HRM concepts.

A random sampling technique was used to collect data from participants of different backgrounds, ensuring diversity and fairness in representation.

A total of 33 valid responses were collected and used in the analysis, which provided sufficient data to support the study's objectives.

3.6 Data Collection

The data were gathered using an online Google Forms questionnaire designed by the researcher.

It included two main sections:

1. Demographic information (age, gender, etc.).
2. Fifteen statements related to HRM functions and practices, rated on a five-point Likert scale from "Strongly Agree" to "Strongly Disagree."

This method was chosen because it is simple, efficient, and suitable for gathering data from a wide range of participants quickly.

3.7 Data Analysis

The collected data were analyzed using descriptive statistical methods, such as percentages, frequencies, and averages.

These analyses helped summarize participant responses and identify common patterns related to HRM roles and perceptions.

The data were processed and reviewed using Google Forms' automatic summaries and further interpreted by the researcher for clarity and understanding.

3.8 Time Frame

This study followed a cross-sectional time frame, meaning the questionnaire was distributed and collected once during a single period.

This approach was suitable since the goal was to capture participants current opinions on HRM practices rather than track changes over time.

3.9 Conclusion

This chapter outlined the methodology used to conduct the study.

It followed a quantitative design based on a structured questionnaire, guided by the stages of the research onion.

By applying a positivist philosophy, a deductive approach, and descriptive data analysis, the research process was organized, systematic, and reliable.

The findings obtained from the questionnaire provided valuable insights into how Human Resource Management contributes to organizational development and employee performance.