

Everyone's Smart University

Project (Spring 2021)

Student Name	Shahad Ibrahim Alkhudairy	اسم الطالب
Students I.D	2021201739	الرقم الجامعي

Section	Date	Course Code
Master	Thursday 18 / 03 / 2021.	(PMG511)

PROJECT LEADERSHIP

Instructions:

- ☐ آخر موعد للتسليم هو يوم الخميس 2021-05-20 في تمام الساعة ٩ مساءً.
- ☐ الإجابة متاحة باللغة الإنجليزية أو اللغة العربية مع مراعاة أن تكون المصطلحات العلمية باللغة الانجليزية.
- ☐ يتم تسليم المشروع في صيغة ملف pdf مع الالتزام بنموذج الجامعة ولن تقبل أي مستندات أخرى.
- ☐ يجب مراعاة أقسام البحث الرئيسية (مقدمة Introduction، دراسات علمية سابقة Literature Review، طريقة البحث Methodology، النتائج والمناقشة Results and Discussion، وأخيراً المراجع References. وان كان هناك ملحقات Appendices يتم إضافتها)
- ☐ يجب الالتزام بـ Theme موحد كما يلي:
 - حجم الخط 12.
 - نوع الخط Arial.
 - لون الخط أسود.
 - المسافة بين الأسطر 1.5 line spacing.
 - عدد صفحات البحث (لا تقل عن ثلاث صفحات ولا تزيد عن ستة صفحات).

Instructor's Name: **Dr. Sara Adel**

THE IMPACT OF LEADERSHIP SKILLS ON PROJECT SUCCESS IN **YOUR ORGANIZATION**: A CASE OF YOUR OWN.

Different leadership styles are the key factor in the success of any project. Project Leaders are responsible and accountable for the success/failure of the project. There are numerous responsibilities that are assigned to a Project Leader during the leadership journey.

YOUR MISSION:

Your research/project must provide an overview of information and knowledge in a corporate environment with an underlying theme of **defining leadership styles within applying the hard and soft skills** for that style needed by the leader to ensure successful project delivery in your organization. (You are required to demonstrate your understanding of the relevant body of works to real-life business research).

Choose one only of the following project leadership skills using the tools that we learned during the project leadership course; starting from identifying and assess the case till executing the project.

- Prioritization (Using tools for Estimation – Scheduling – Tracking – prioritizing stakeholders).
- Team management (Using Team structures – Team development stages – Team needs).
- Embracing Accountability (Using RASCI)
- Conflict resolution (Using the Thomas-Kilmann conflict mode instrument).
- Motivation (Using one theory of motivation – Types of motivators).
- Communication in the project.
- Influencing (Using different sources of LEADER POWER).

What you have to do:

Your project task requires the preparation of a full project proposal that should contain the following components:

- **Introduction:** A detailed statement of the problem, research aim, and objectives that you would like to investigate and discuss. **(2 points)**

- **Literature Review and Conceptual framework:** An analysis of the literature relevant to the research topic that will give you the conceptual basis for conducting your research from the previous studies. **(2 points)**
- **Methodology:** Based on the conceptual framework, research aim(s), and objectives, you need to provide a detailed description of the data collection tools, data sources. **(2 points)**
- **Results and Discussion:** Description about the main findings of a research, outline your thoughts to defend your research and to emphasize the significance of it. **(4 points)**
- **References:** Lists all the resources you've used in your project, and your refereed journal articles as well. **(2 points)**
- **Appendices (If it is available in your study):** Any supplementary material you need to add. (Optional)

[Write the names of the chapters/sections of your research/ project and briefly discuss what you will write in those chapters/sections] .

Best of luck...

Dr. Sara Adel

تأثير مهارات القيادة على نجاح المشروع في مؤسستك: حالة عملية خاصة بالطالب.

أساليب القيادة المختلفة هي العامل الرئيسي في نجاح أي مشروع. قادة المشروع مسؤولون عن نجاح / فشل المشروع. وهناك العديد من المسؤوليات الموكلة لقائد المشروع خلال رحلة القيادة.

مهمتك:

يجب أن يوفر بحثك لمحة عامة عن المعلومات والمعرفة في بيئة المؤسسة الخاصة بك وهي موضع الدراسة مع تحديد أنماط القيادة في إطار تطبيق المهارات الخاصة بالقائد والمناسبة لهذا النمط الذي يحتاجه القائد لضمان تسليم مشروع ناجح في المؤسسة. (أنت مطالب بإثبات فهمك لما تم دراسته وتطبيقه بالأبحاث الواقعية في مؤسستك).

اختر واحدة فقط من مهارات قيادة المشروع التالية باستخدام الأدوات التي تعلمناها خلال مقرر القيادة في المشاريع.

- Prioritization (Estimation – Scheduling – Tracking – prioritizing stakeholders).
- Team management (Team structures – Team development stages – Team needs).
- Embracing Accountability (RASCI)
- Conflict resolution (The Thomas-Kilmann conflict mode instrument).
- Motivation (Using one theory of motivation – Types of motivators).
- Communication in the project.
- Influencing (Using different source of power).

ما عليك القيام به:

تتطلب مهمة مشروعك إعداد مقترح مشروع كامل يجب أن يحتوي على المكونات التالية:

- **مقدمة:** بيان تفصيلي للمشكلة محل الدراسة، تحديد هدف البحث والأهداف التي ترغب في التحقيق فيها ومناقشتها من خلاله.
- **دراسات علمية سابقة:** تحليل الأدبيات والدراسات السابقة ذات الصلة بموضوع البحث والتي ستساعدك في مجال الدراسة لإجراء هذا البحث.
- **المنهجية وطريقة البحث:** بناءً على أهداف البحث، تحتاج إلى تقديم وصف تفصيلي لأساليب وأدوات جمع البيانات ومصادر البيانات والأساليب / الأدوات التي ستستخدمها.
- **النتائج ووصف المناقشة حول النتائج الرئيسية للبحث:** شرح مفصل للمشكلة محل الدراسة.
- **المراجع:** تسرد جميع المصادر التي استخدمتها في مشروعك، ومنها مقالات المجلات المحكمة أو المواقع المستخدمة للبحث.
- **الملحقات** (إذا كانت متوفرة في دراستك): أي مواد تكميلية تحتاج إلى إضافتها. (اختياري).

{اكتب أسماء فصول وأقسام (البحث / المشروع) الخاص بك، وناقش بإيجاز ما ستكتبه في كل قسم}.

كل التوفيق لكم جميعاً.....

Dr. Sara Adel

Introduction:

It is my pleasure to present in this research the following points: First, conflict resolution. Second, managing this conflict by the leader. As I am working at the office of Assistant Minister of Saudi Arabia's Ministry of Health (MOH). We faced few conflicts since our hero and monitor Dr.Mohammed Khalid AlAbdali is beyond great leader. He gives the best of himself to others to support, advance and give a better prospective. He is applying affiliative leadership style- Emotional Leadership. This leadership style focuses on conflict resolution and creating personal connections between employees and their managers to build a sense of community and trust. He knows the communication code for each member of the team. The reason for writing this research, that Dr.Mohammed successfully solved conflict in the MOH. The conflict was about overload of tasks among one of the programs that reporting directly to Dr.Mohammed. Conflict resolution method using the Thomas-Kilmann conflict mode instrument was applied by him.

Literature Review and Conceptual framework:

1.1 The writer Peter Hawkinsr mention in Leadership Team Coaching , Developing Collective Transformational Leadership Book that Organizations are most effective when the teams responsible for their success function to the best of their ability. When the relationships within the team work well and all members have a clear focus, the team is able to achieve goals more easily. Leadership Team Coaching is a roadmap for those who have the responsibility of developing a leadership team. It provides a thorough explanation of the key elements of team coaching and is filled with practical tools and techniques to facilitate optimum performance across virtual teams, international teams, executive boards and other teams. Leadership Coaching brings together the latest research in leadership teams and team coaching along with

numerous examples to illustrate how to develop people from disparate groups into a high-performing team. With new international case studies throughout as well as a new chapter on systemic coaching, the leader must have the five disciplines of team performance, how to select team members, how the relationship of the coach and the team develops through stages, how CEOs can foster effective teams with shared leadership, how to choose the best team coach and more to facilitate effective leadership teams. 1.2 The writer Robert M. Gates mention in A Passion for Leadership, Lessons on Change and Reform from Fifty Years of Public Service Book that why big institutions are failing us and how smart, committed leadership can effect real improvement regardless of scale. Across the realms of civic and private enterprise alike, bureaucracies vitally impact our security, freedoms, and everyday life. With so much at stake, competence, efficiency, and fiscal prudence are essential, yet Americans know these institutions fall short. Many despair that they are too big and too hard to reform. Disagrees of having led change successfully at three monumental organizations—the CIA, Texas A&M University, and the Department of Defense—they offers us the ultimate insider's look at how major bureaus, organizations, and companies can be transformed, which is by turns heartening and inspiring and always instructive. With practical, nuanced advice on tailoring reform to the operative culture (we see how Gates worked within the system to increase diversity at Texas A&M); effecting change within committees; engaging the power of compromise ("In the real world of bureaucratic institutions, you almost never get all you want when you want it"); and listening and responding to your team, Gates brings the full weight of his wisdom, candor, and devotion to civic duty to inspire others to lead desperately needed change.

Methodology:

In leadership management, effective leaders chose certain style to ensure the success in the organization. The style must consider the human nature of the employees as The Assistant Minister of Saudi Arabia's Ministry of Health Dr. Mohammed Khalid AlAbdali pours his heart and soul to us as team by providing the needed support. Conflict resolution method using the Thomas-Kilmann conflict mode instrument is one of the supported tools

that have been used in Dr. Mohammed's office. The conflict was overloading in tasks that submitted by four employees. First step is to analyze the details of the tasks with putting timeline from each employee. Then Assistant Minister of Saudi Arabia's Ministry of Health utilized international certified scale for tasks so all involved parties will be 100% agree on it. After finishing the above steps, there will be internal memo that based on the international scale that will be circulated and signed by employees.

Results and Discussion:

Our successful tool in this research is conflict resolution method using the Thomas-Kilmann conflict mode instrument that used by The Assistant Minister of Saudi Arabia's Ministry of Health Dr. Mohammed Khalid AlAbdali. He is caring and touchable person. He is truly one of the few great leaders. He can feel if the employee is overloaded of tasks or sorrowful from any reason even if it not related to the work that's why he deals with overloaded tasks conflict seriously that was submitted by employees. The solution of this conflict by international certified scale for tasks. It can be done by a panel of individuals who have intimate knowledge of the selected employee tasks. The tasks analysis are followed by a large scale validation survey which includes task criticality or consequence of error, international timeline for each task, task frequency and task importance. Finally, the internal memo that based on the international scale will be represented and discussed to employees in order to be signed by employees and the direct line manager. This solution lead the employees to be thankful for having a source of international learning.

References:

- 1.1 Leadership Team Coaching, Developing Collective Transformational Leadership book by Peter Hawkinsr
- 1.2 A Passion for Leadership, Lessons on Change and Reform from Fifty Years of Public Service Book by Robert M. Gates